

## Additional Resources

### Housing Opportunities Made Equal of Virginia, Inc

804-354-0641

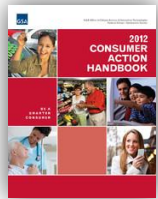
[www.phonehome.org](http://www.phonehome.org)

*For information on reverse mortgages and other homeownership services to help you avoid scams*

### U.S. General Services Administration

800-FED-INFO (800-333-4636)

[www.usa.gov](http://www.usa.gov)



*To view the Consumer Action Handbook online or order a free print copy, and to check your free credit report*

### Securities & Exchange Commission

202-551-6000

[www.sec.gov](http://www.sec.gov)

*For avoiding fraud when it comes to investing*

### Federal Trade Commission

202-326-2222

[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

*For free, step-by-step guidance on what to do if you or your child has been a victim of identity theft.*

*Available in print or online*



For more ways to protect your information and identity, visit

MPCD online at

[www.manassascity.org/police](http://www.manassascity.org/police).



## Manassas City Police Department

9518 Fairview Ave  
Manassas, VA 20110

Phone: 703-257-8000

[www.manassascity.org/police](http://www.manassascity.org/police)

## Manassas City Police Department

### A Guide to Fraud, Scams & Identity Theft Prevention Resources



Tel: 703.257.8000

## Resources

Resources for consumers are abundant, but can be overwhelming if you don't know where to start. Whether you're looking for where to go for credit assistance, filing a consumer complaint, verifying a business license, or general fraud and identity theft prevention resources, this is the place to start.

### Get Help with Credit

**Equifax, Inc**  
888-766-0008  
www.equifax.com

**Experian, Inc**  
888-397-3742  
www.experian.com

**TransUnion, LLC**  
800-680-7289  
www.transunion.com

**Consumers Union**  
202-462-6262  
www.consumersunion.org  
*To initiate a credit freeze*

### File a Complaint

#### **Office of the Attorney General**

Consumer Protection Hotline  
804-786-2042 or 800-552-9963  
www.ag.virginia.gov  
*To report a consumer complaint and for a guide to filing with other agencies*

#### **U.S. Postal Inspection Service**

877-876-2455  
www.postalinspectors.uspis.gov  
*To report mail theft, ID theft, lottery/sweepstakes scams, and more*

#### **Treasury Inspector General for Tax Administration**

Complaints Hotline  
800-366-4484  
www.treasury.gov/tigta  
*To report IRS fraud or impersonators*

#### **VA Department of Agriculture & Consumer Services**

Office of Charitable & Regulatory Programs – Consumer Affairs  
804-786-1343  
www.vdacs.virginia.gov  
*To report solicitors and gaming*

#### **Securities & Exchange Commission**

202-551-6000  
www.sec.gov  
*To report investment scams*

### Verify a Business License

**VA State Corporation Commission**  
804-371-9967 or 800-552-7945  
www.scc.virginia.gov

#### **VA Department of Professional and Occupational Regulation**

804-367-8500  
www.dpor.virginia.gov

#### **Better Business Bureau**

202-393-8000  
www.mybbb.org

#### **VA Department of Criminal Justice Services**

804-786-4000  
www.dcjs.virginia.gov  
*For security and locksmith services*

### Federal Trade Commission

600 Pennsylvania Ave NW  
Washington, DC 20580  
202-326-2222  
877-FTC-HELP (877-382-4357)  
www.ftc.gov  
www.ftc.gov/complaint  
*For an array of consumer resources or if you think you've spotted a scam*