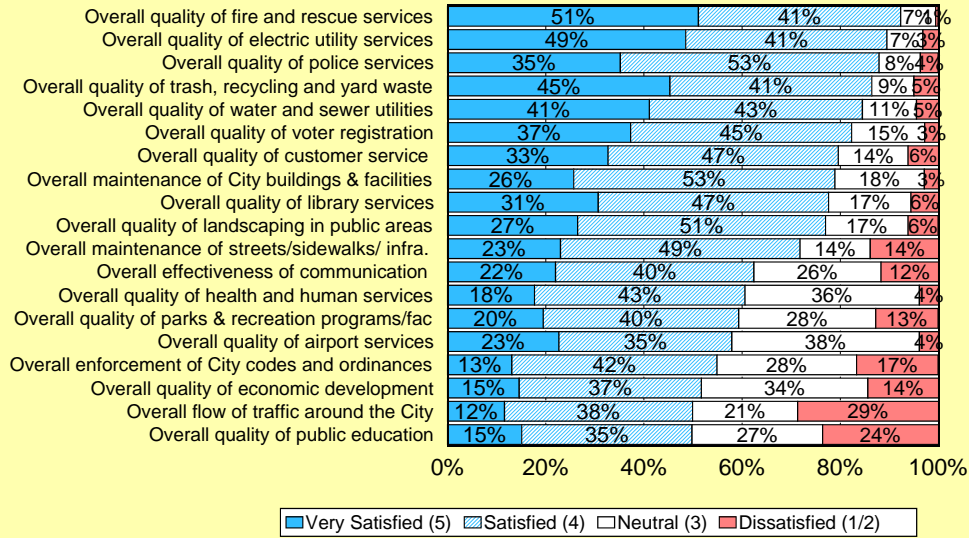


Section 2
Charts and Graphs

Q1. Overall Satisfaction With City Services by Major Category

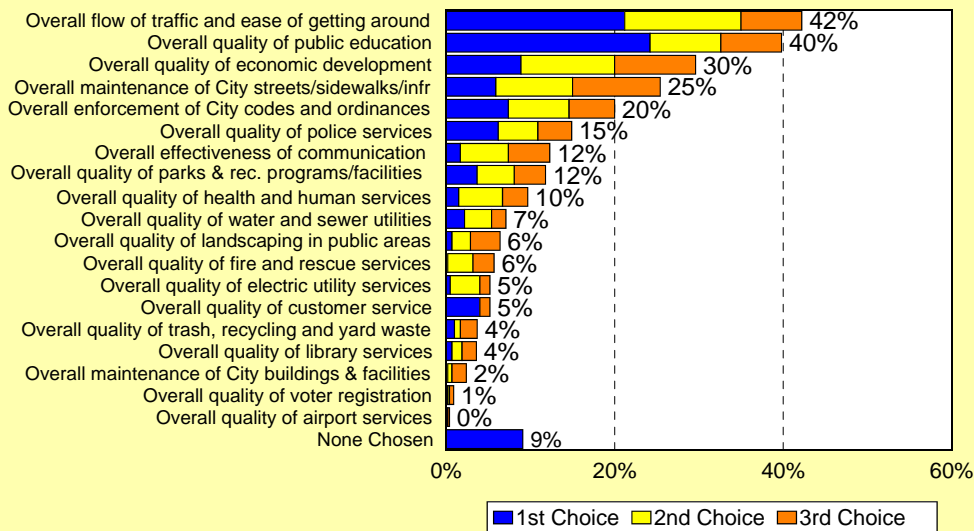
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



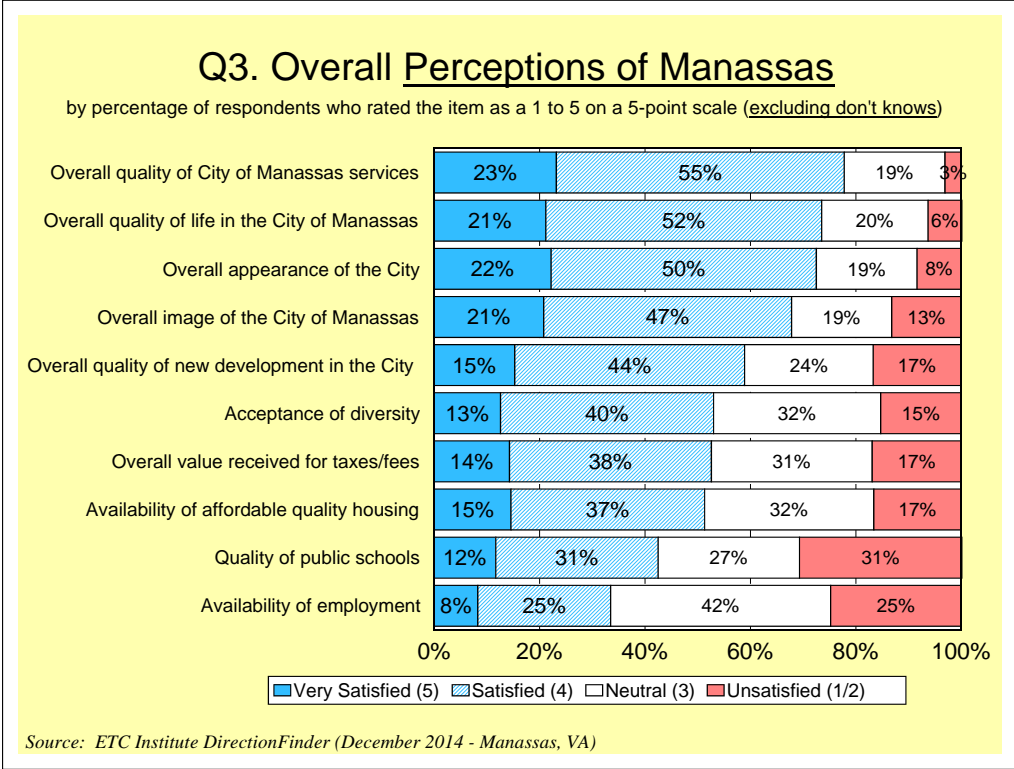
Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q2. City Items That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



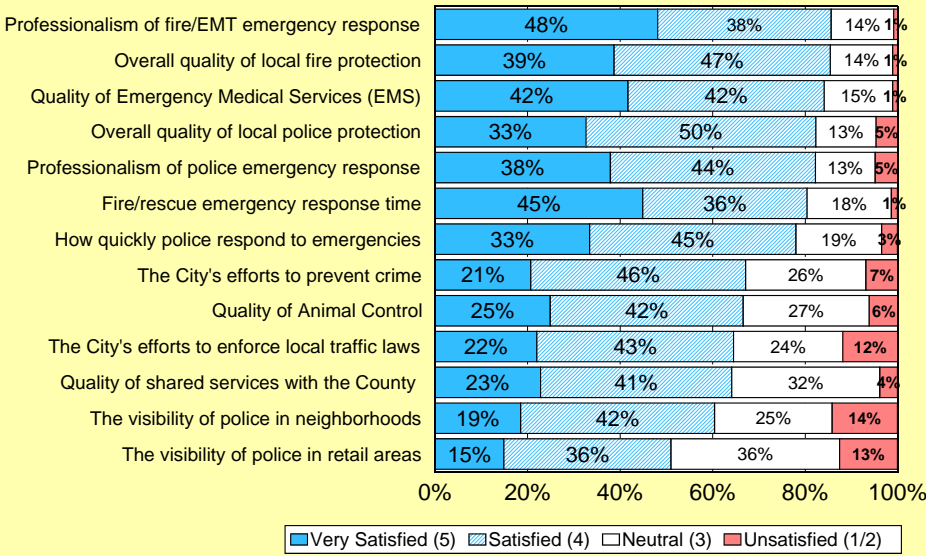
Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)



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Q4. Satisfaction with Various Aspects of Public Safety

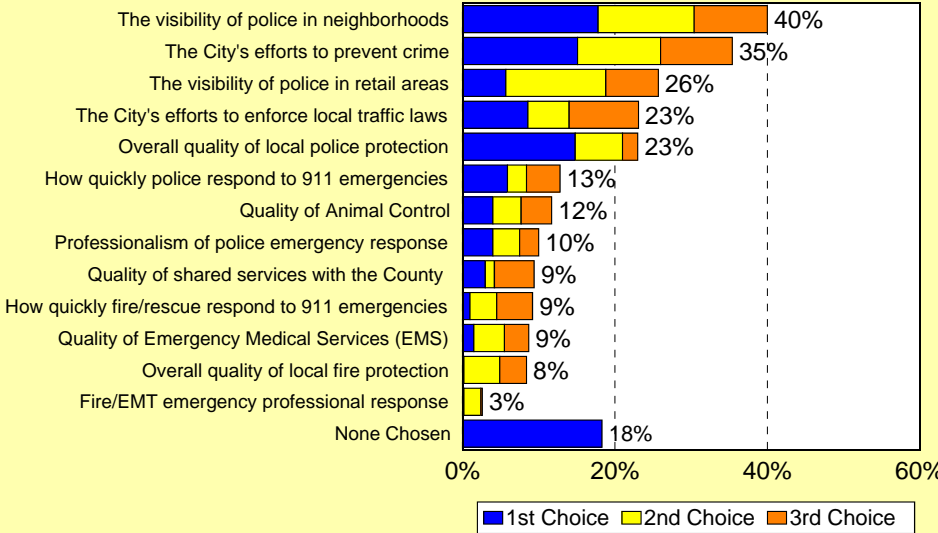
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q5. Public Safety Items That Should Receive the Most Emphasis Over the Next Two Years

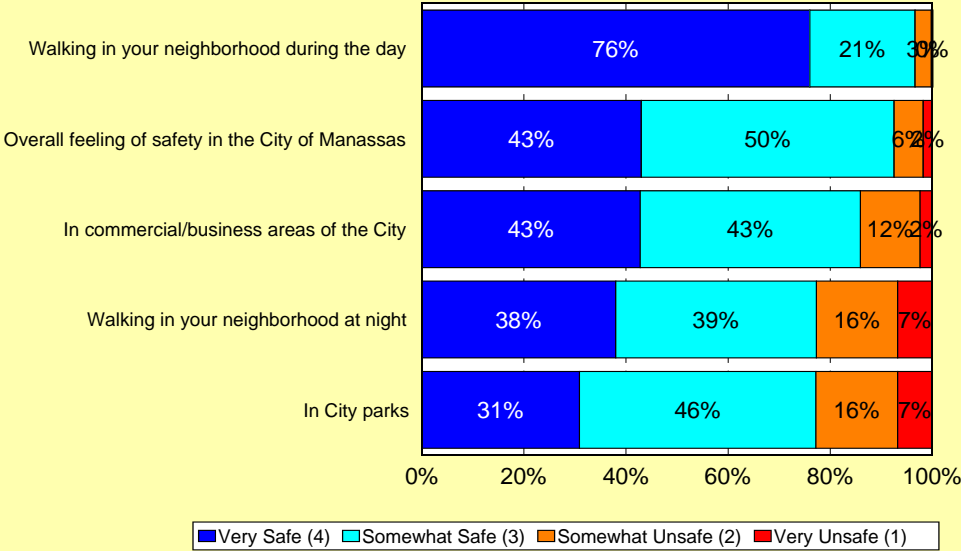
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q6. How Safe Residents Feel in Certain Situations

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)

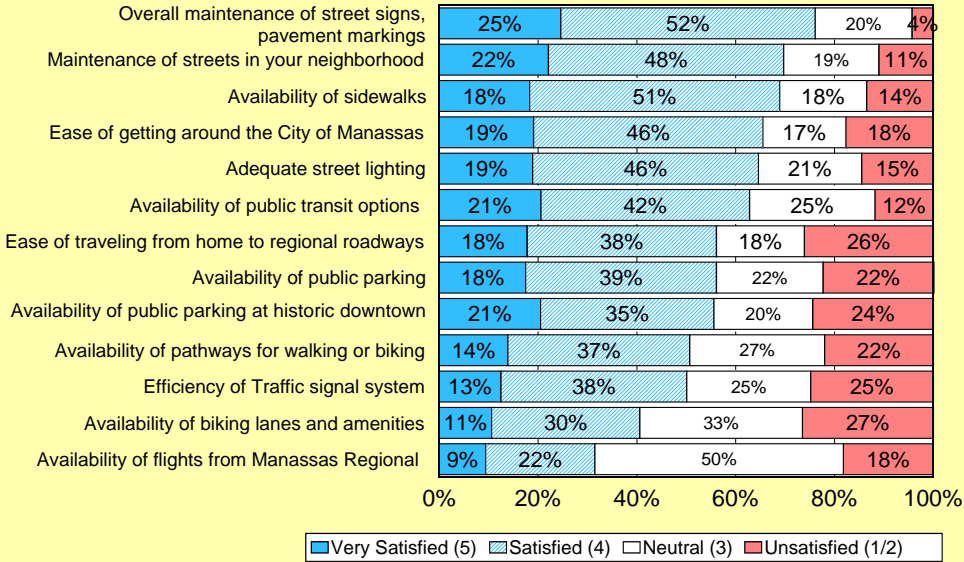


Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

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Q7. Resident Satisfaction with Transportation and Mobility

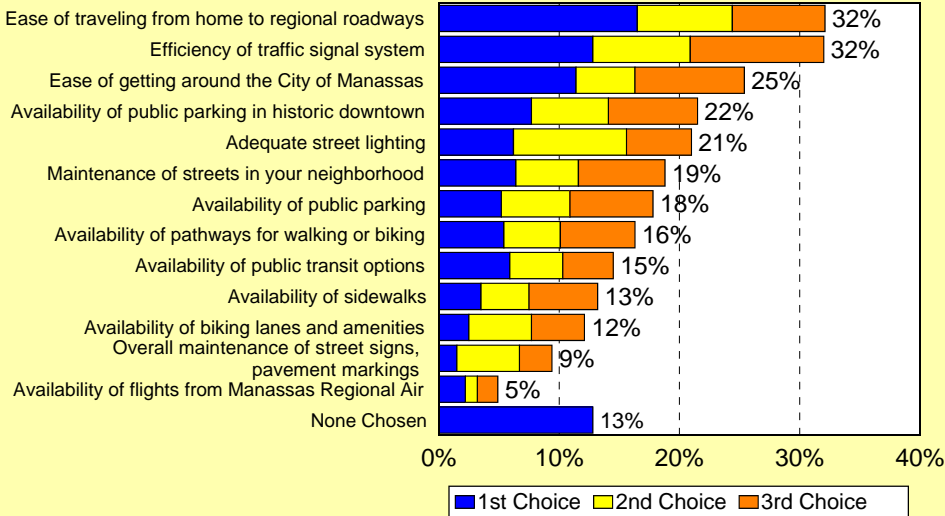
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q8. Transportation and Mobility Issues That Should Receive the Most Emphasis Over the Next Two Years

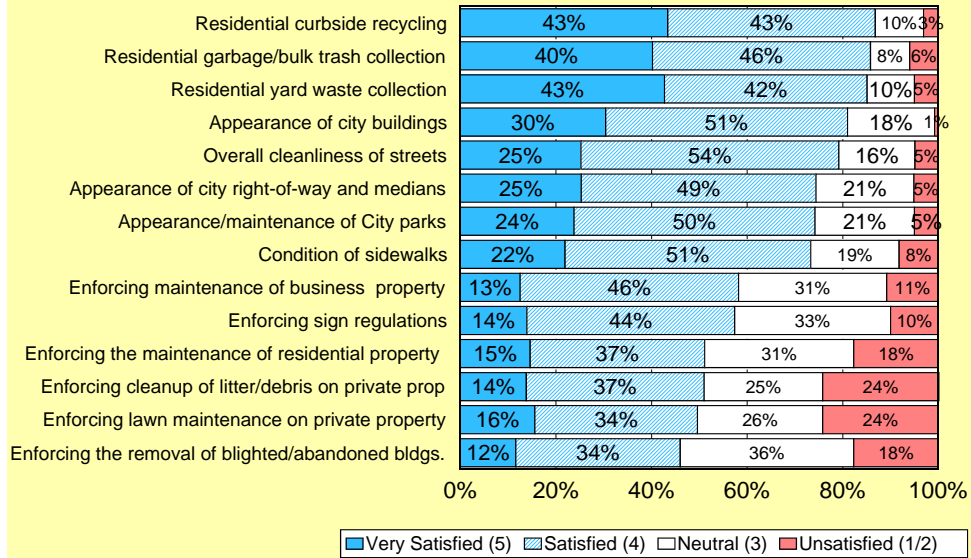
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q9. Resident Satisfaction with Community Appearance

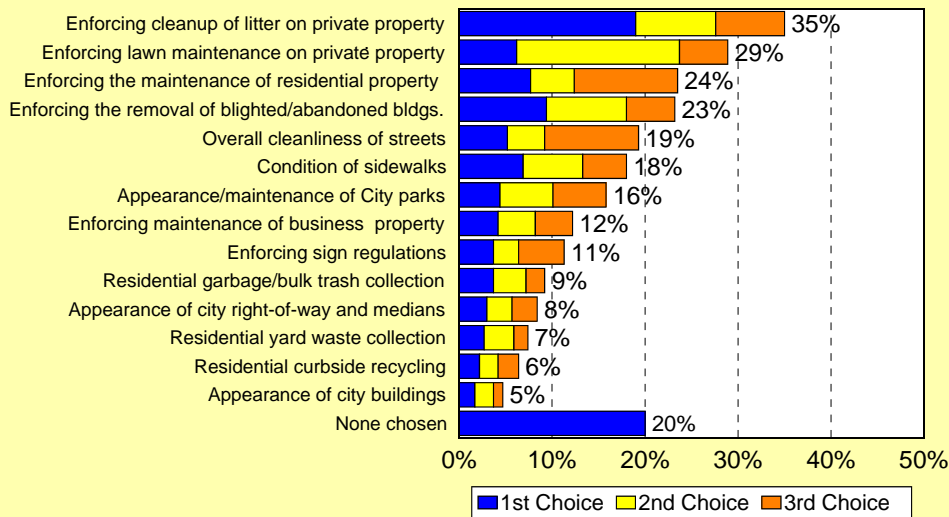
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



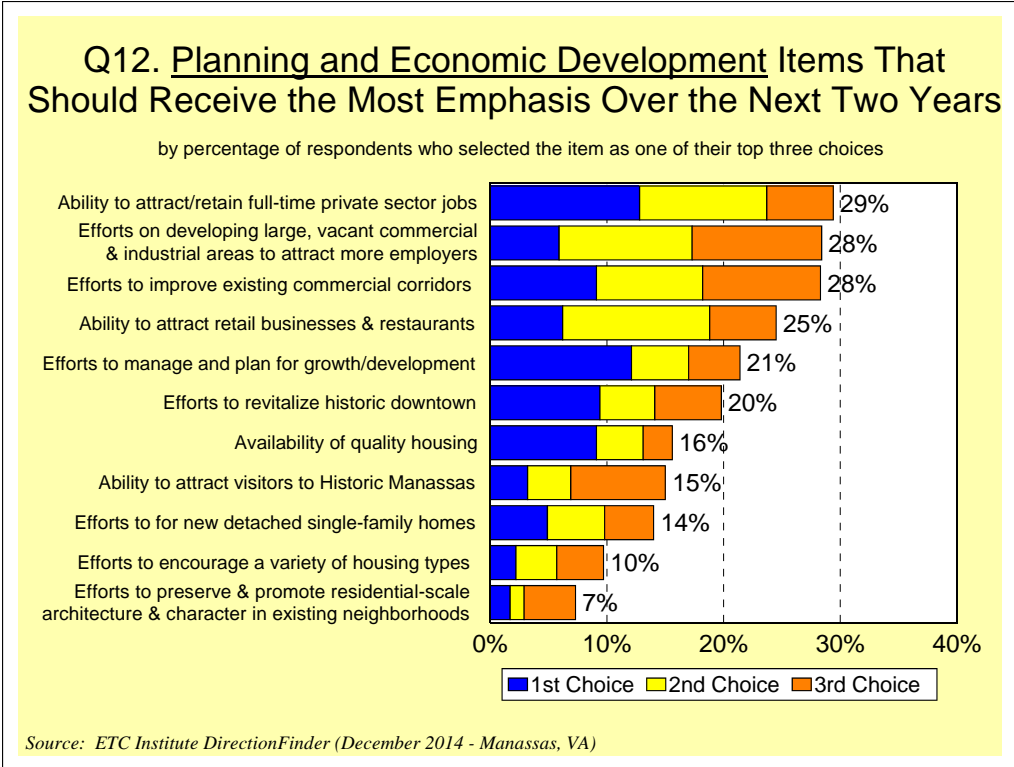
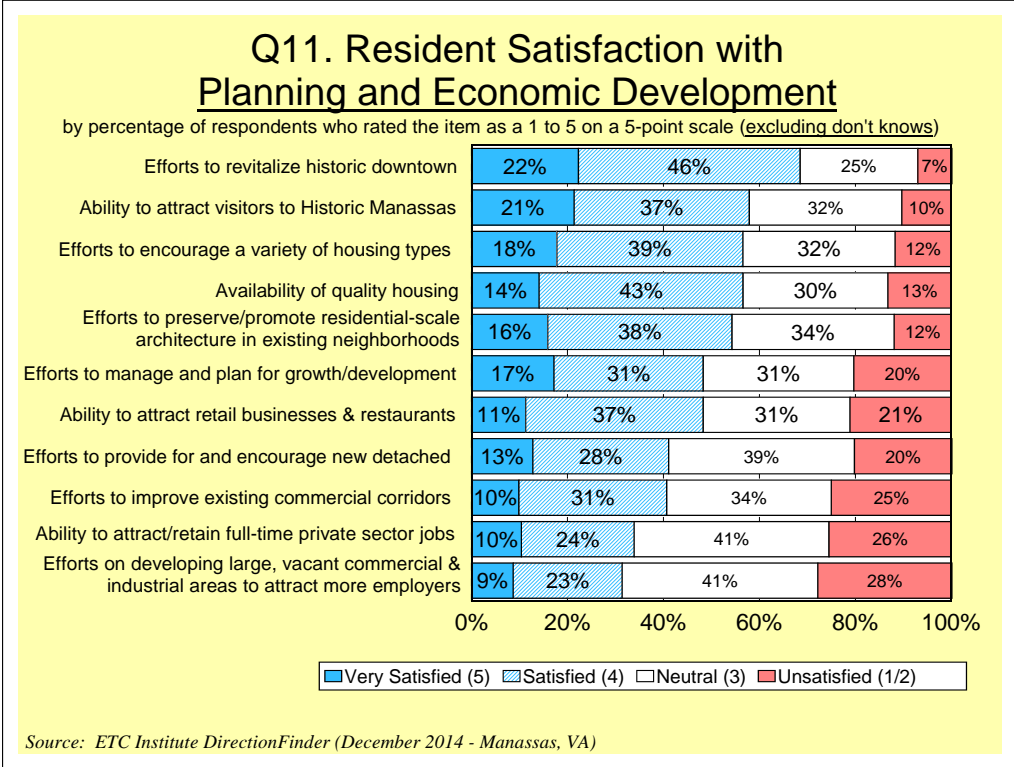
Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q10. Community Appearance Items That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices

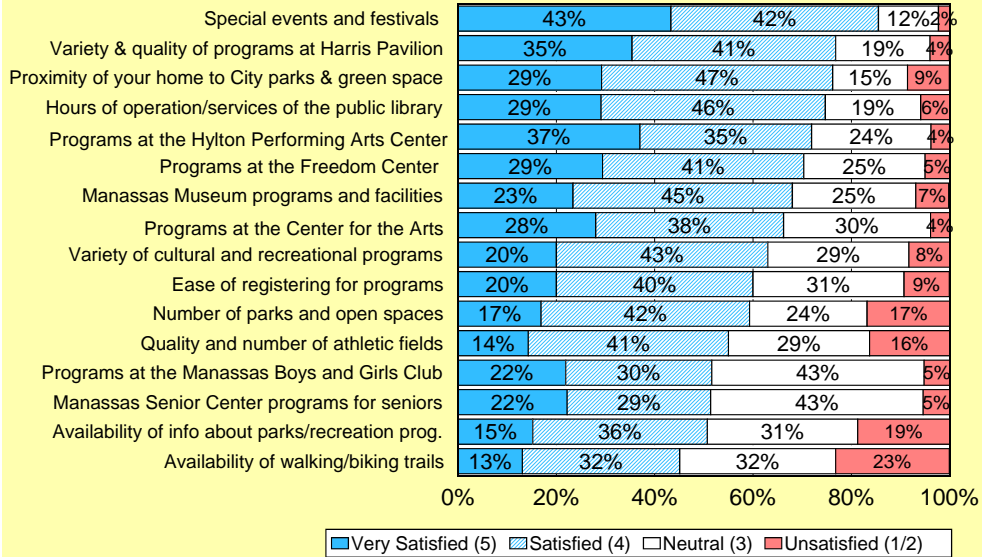


Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)



Q13. Satisfaction with Culture and Recreation

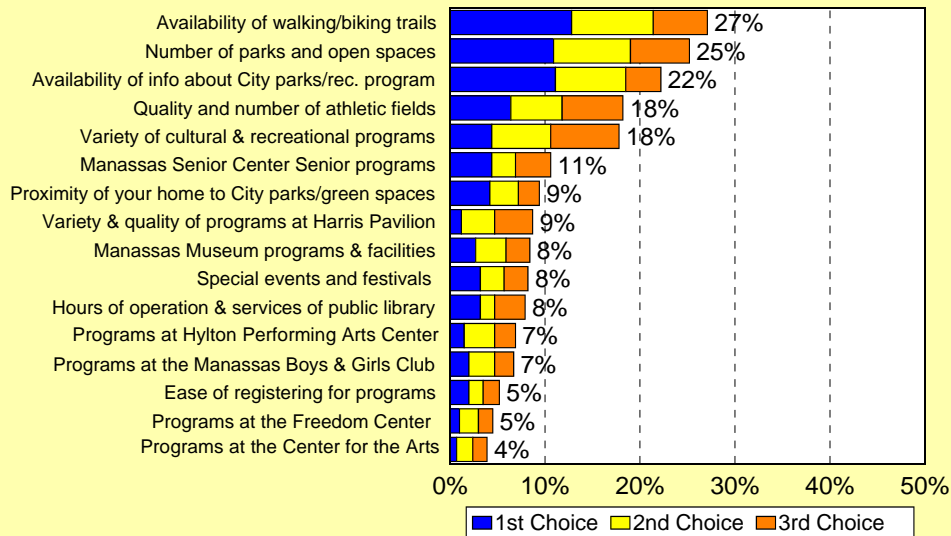
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q14. Culture and Recreation Items That Should Receive the Most Emphasis Over the Next Two Years

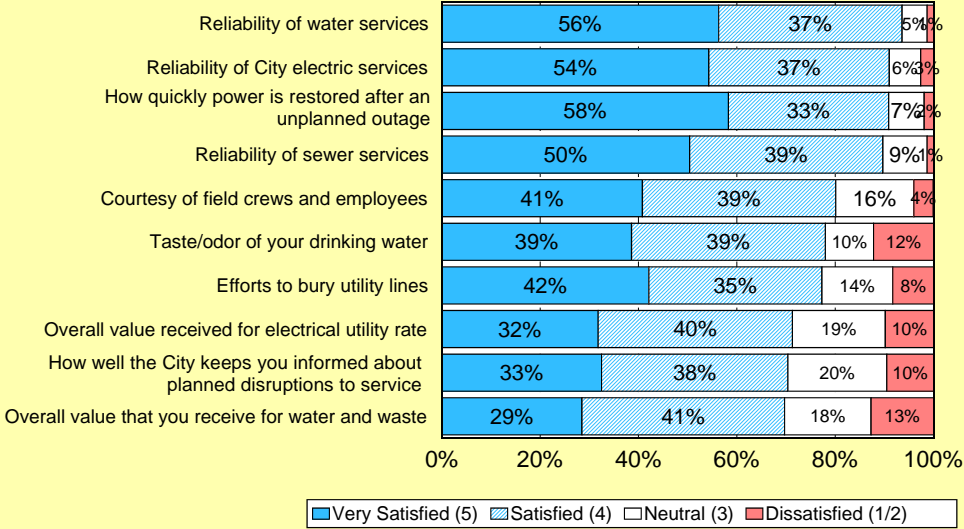
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q15. Satisfaction With Utility Services

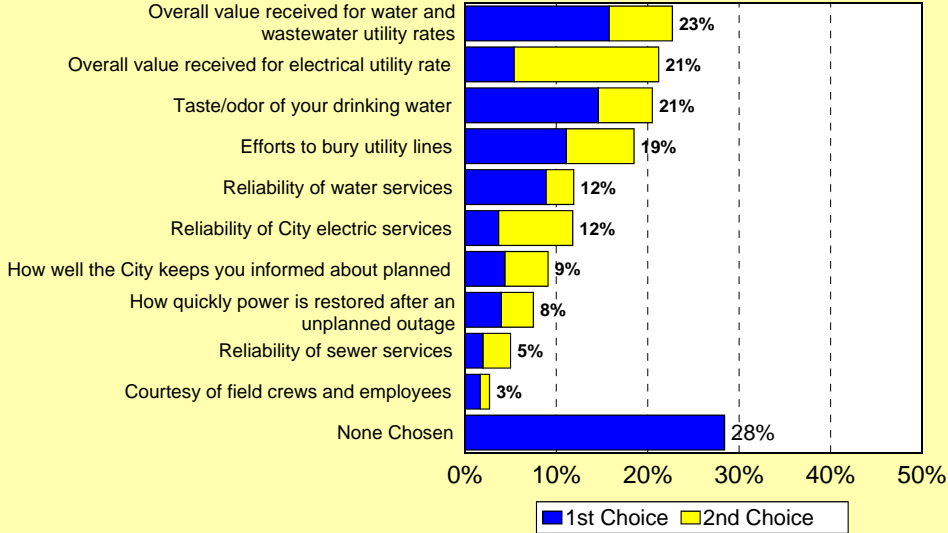
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q16. Utility Service Items That Should Receive the Most Emphasis Over the Next Two Years

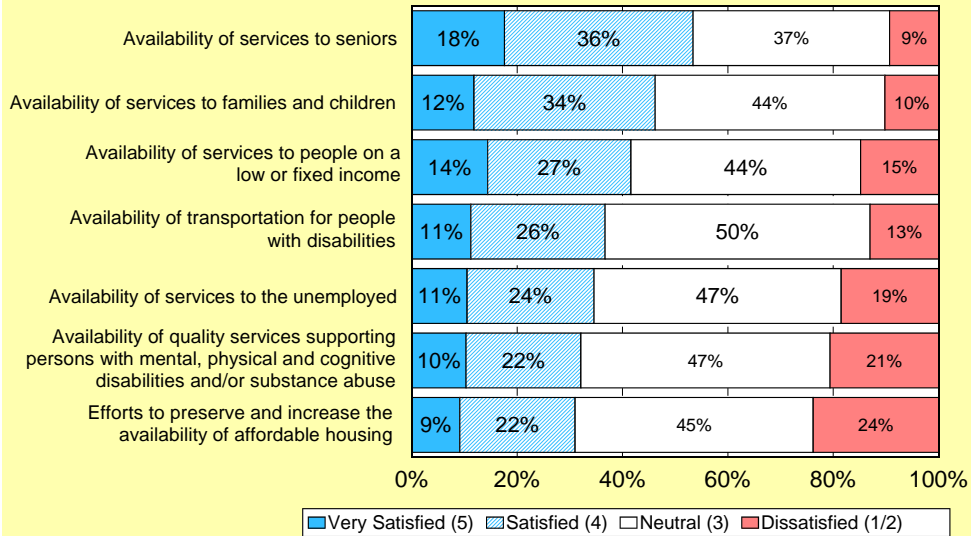
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q17. Satisfaction With Health and Human Services

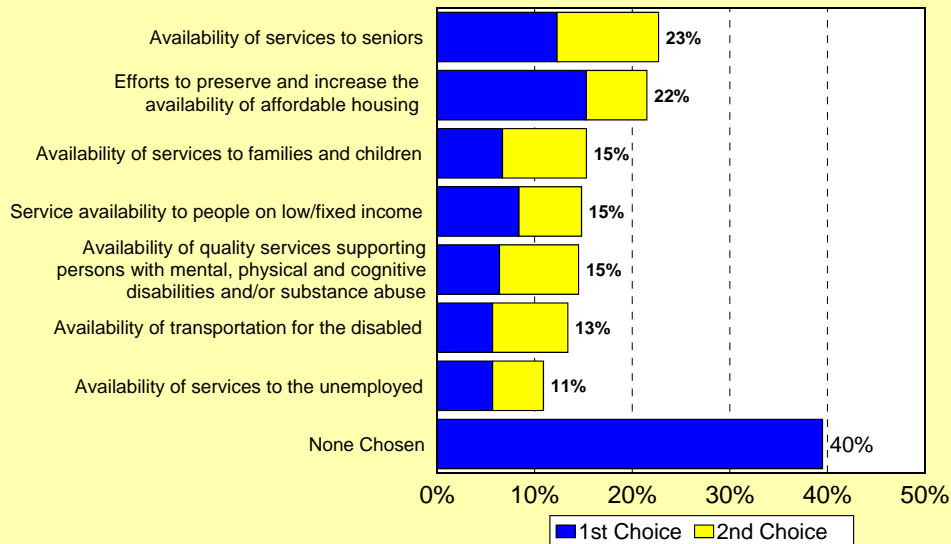
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q18. Health and Human Service Items That Should Receive the Most Emphasis Over the Next Two Years

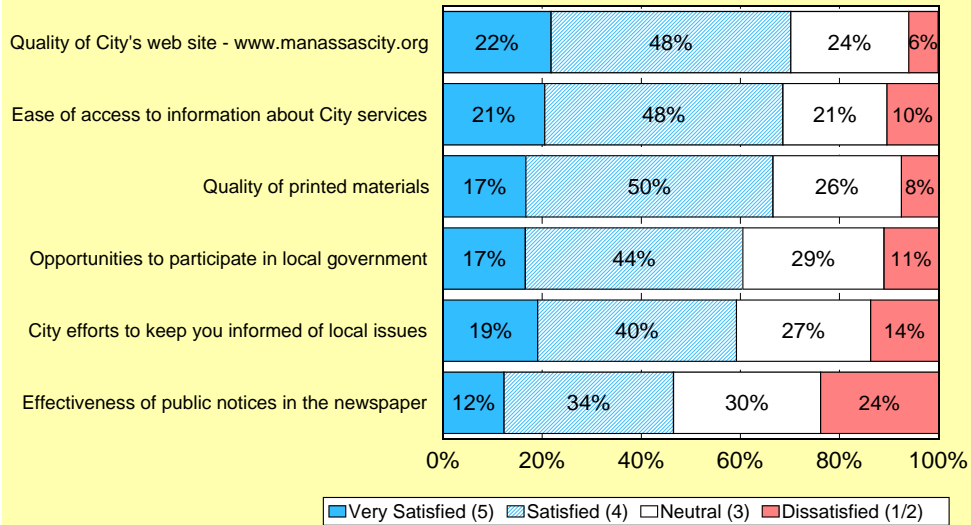
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q19. Satisfaction With Public Communication and Outreach

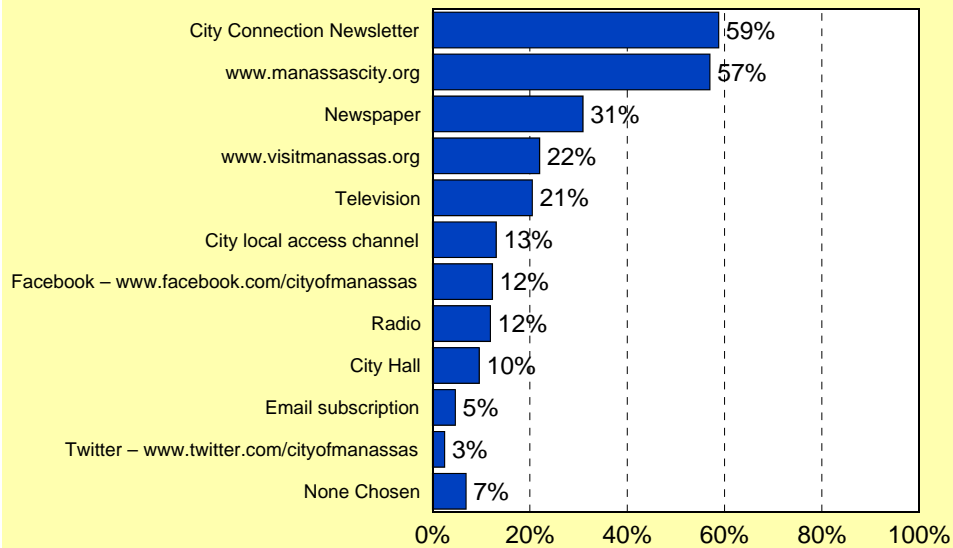
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



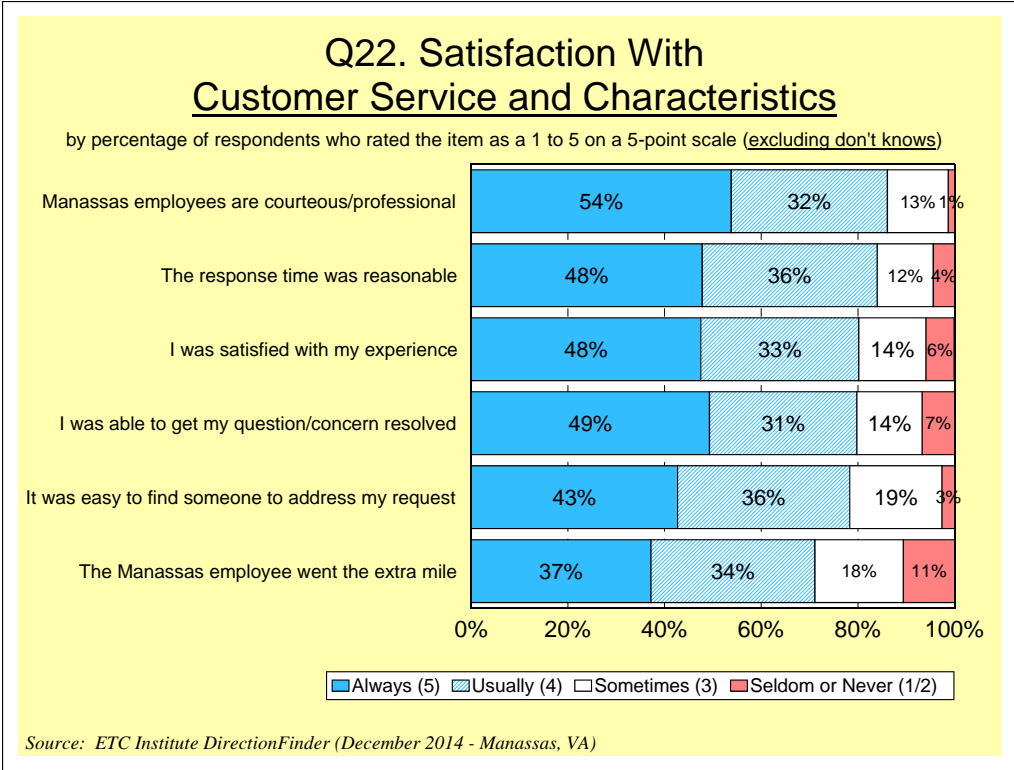
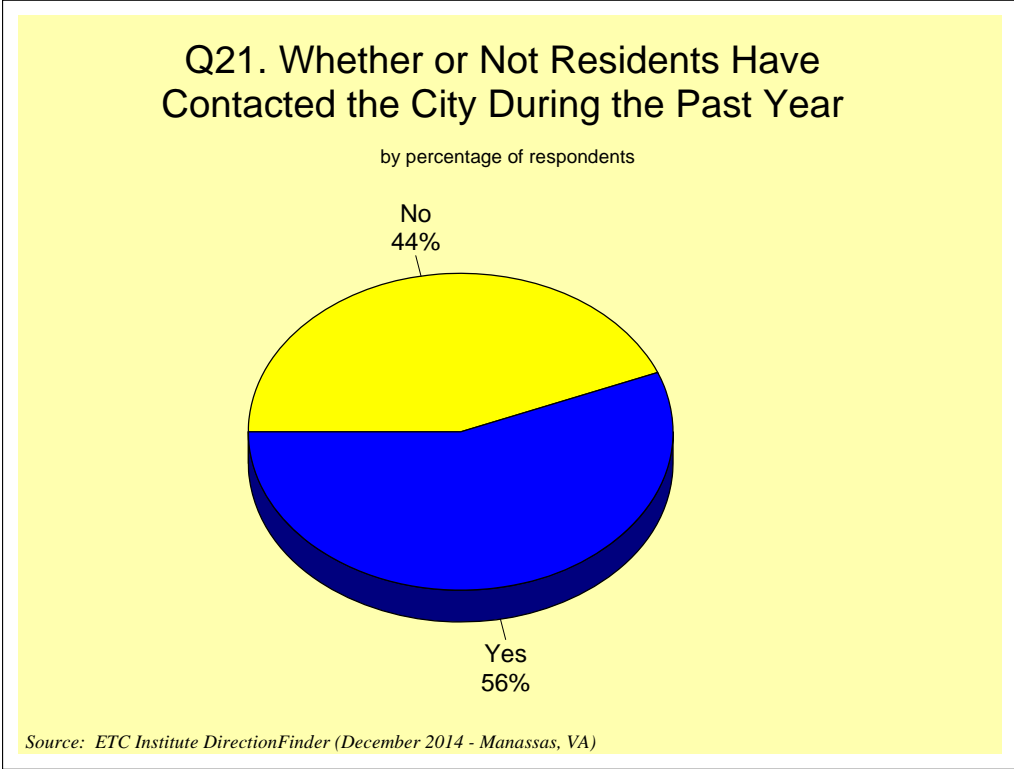
Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q20. Resident Primary Source of Information About City Issues, Services, and Events

by percentage of respondents (excluding not provided)

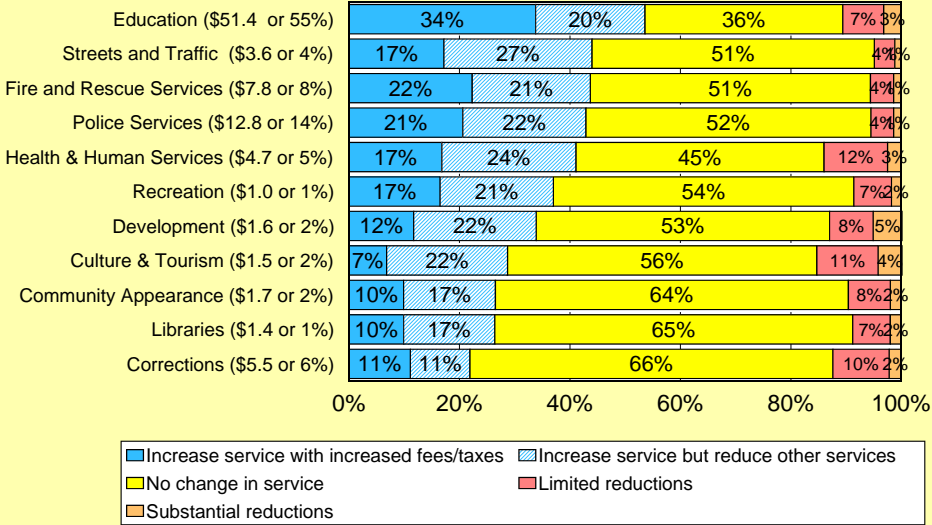


Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)



Q23. Respondent Level of Support for Budget Items Supported with General Tax Revenue

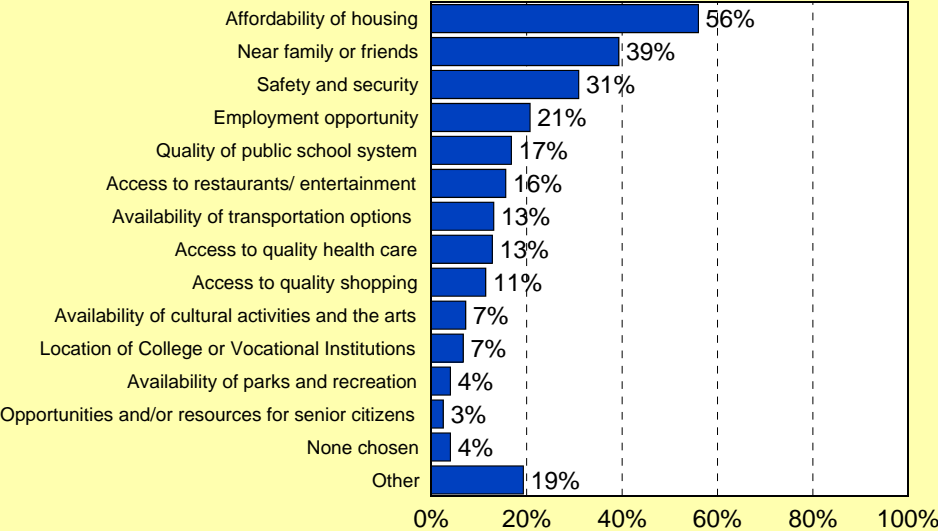
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q24. Most Important Factors Impacting Resident Decision to Live in Manassas

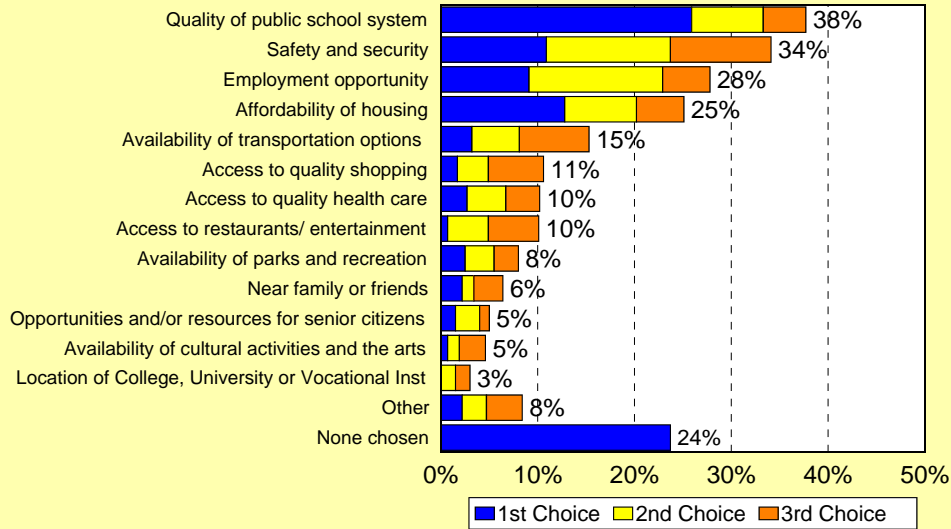
by percentage of respondents (based on up to 3 selections)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q25. Reasons for Living in the City Items That Should Receive the Most Emphasis Over the Next Two Years

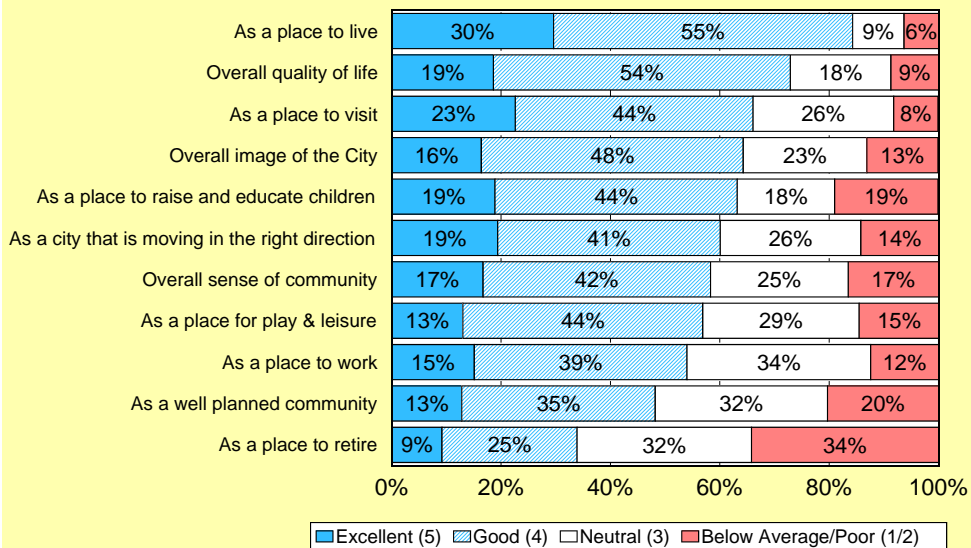
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q26. Overall Opinion of the Certain Aspects of the City

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q27. Demographics: Years Lived in the City of Manassas

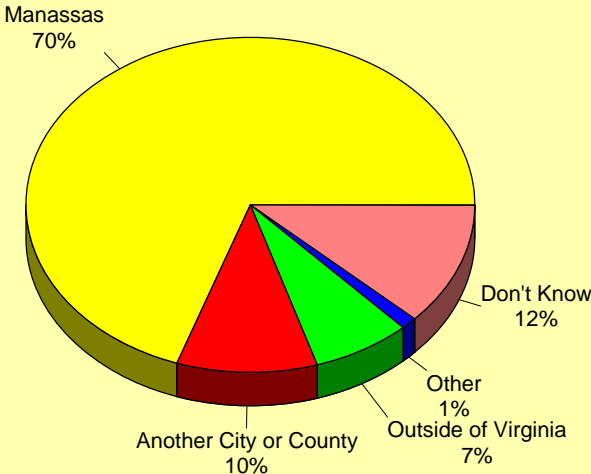
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q28. Demographics: Where Residents Plan to Live in the Next 2-5 Years

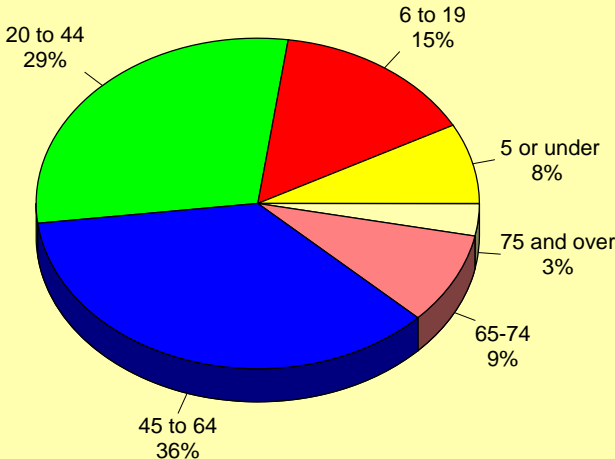
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q29. Demographics: Age of Persons Living in Household

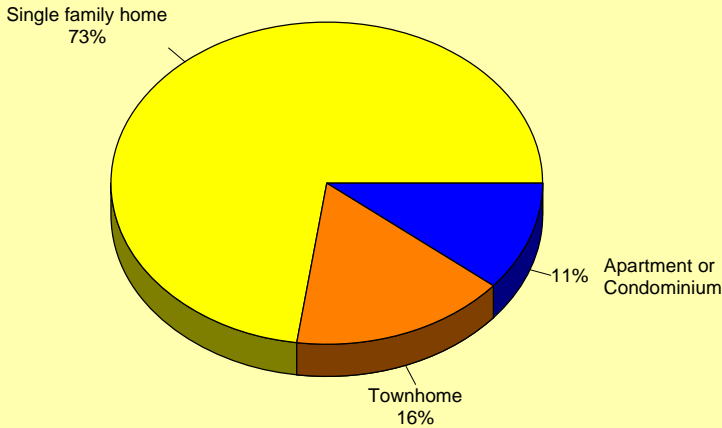
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q30. Demographics: Type of Residents Respondents Live

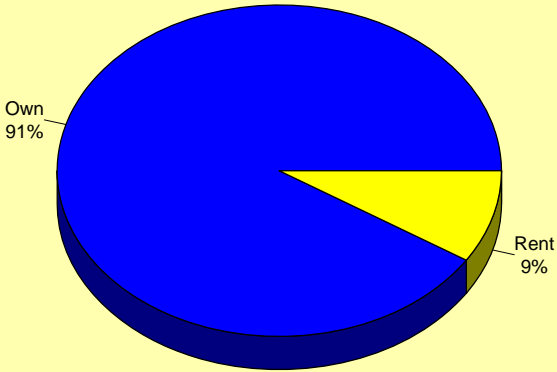
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q31. Demographics: Whether Respondents Own/Rent their Current Residence

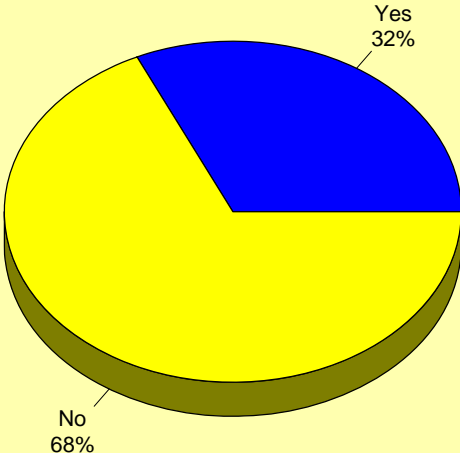
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q32. Demographics: Hispanic or Latino Ancestry

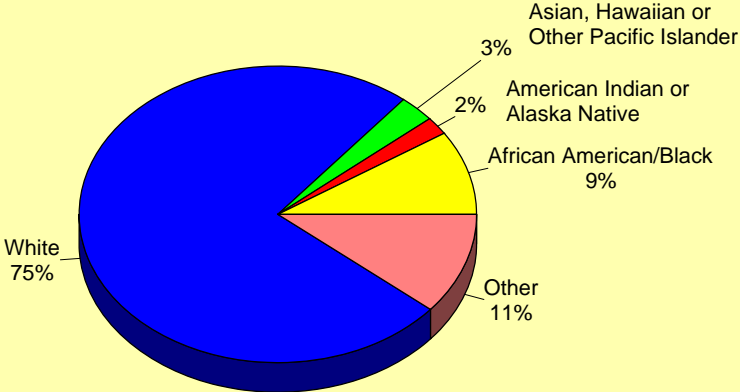
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q33. Demographics: Race of Respondent

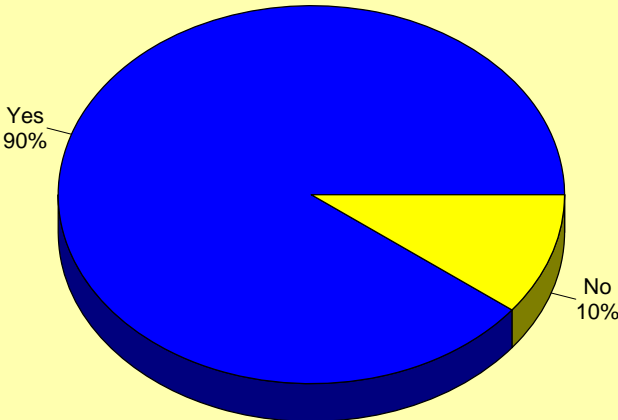
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q34. Demographics: Is English the Primary Language Spoken in Your Home?

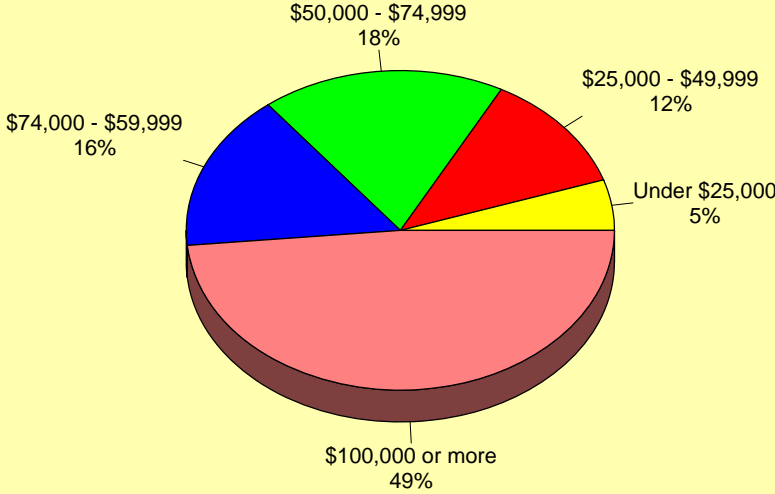
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q35. Demographics: Total Household Income

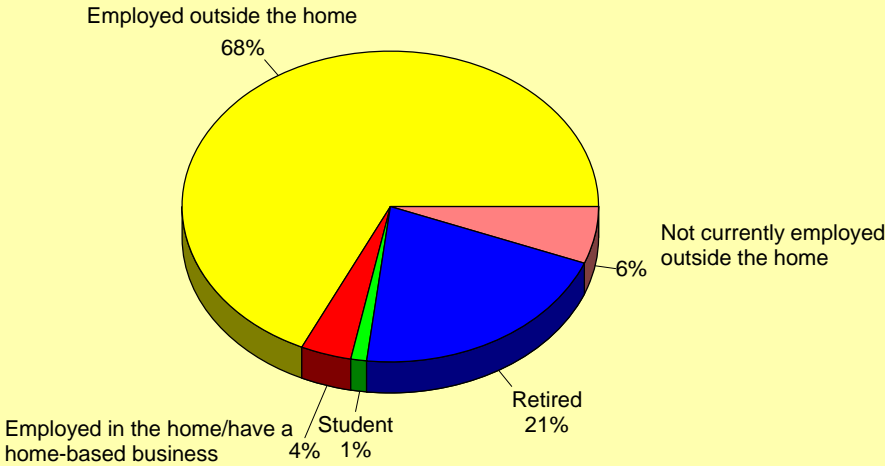
by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

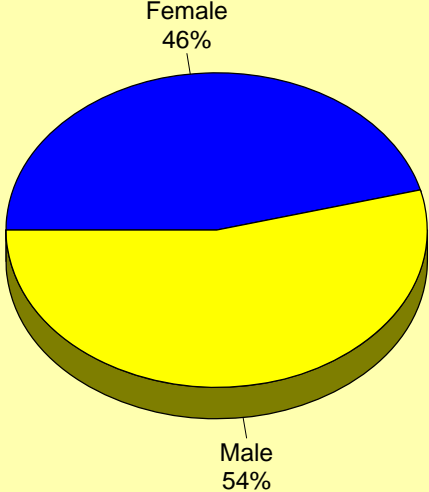
Q36. Demographics: Employment Status

by percentage of respondents (excluding not provided)



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)

Q37. Demographics: Respondents Gender by percentage of respondents



Source: ETC Institute DirectionFinder (December 2014 - Manassas, VA)