

Section 7
Tabular Data

Tabular Data

Q1. OVERALL SATISFACTION WITH CITY SERVICES: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. Overall quality of police services | 33.3% | 49.9% | 7.9% | 3.0% | 0.5% | 5.4% |
| B. Overall quality of fire and rescue services | 45.9% | 37.0% | 6.4% | 0.5% | 0.0% | 10.1% |
| C. Overall quality of economic development | 13.3% | 33.8% | 30.9% | 9.4% | 3.7% | 8.9% |
| D. Overall enforcement of City codes and ordinances | 12.1% | 38.5% | 26.2% | 10.1% | 5.2% | 7.9% |
| E. Overall quality of parks and recreation programs and facilities | 17.8% | 36.3% | 25.4% | 6.9% | 4.7% | 8.9% |
| F. Overall flow of traffic and ease of getting around the City | 11.4% | 37.5% | 21.0% | 19.3% | 8.9% | 2.0% |
| G. Overall maintenance of City streets, sidewalks, and infrastructure | 22.7% | 48.1% | 14.1% | 8.9% | 4.9% | 1.2% |
| H. Overall maintenance of City buildings and facilities | 23.7% | 49.1% | 16.8% | 1.5% | 1.2% | 7.7% |
| I. Overall quality of landscaping in parks, medians and other public areas | 25.7% | 48.9% | 16.3% | 4.2% | 1.7% | 3.2% |
| J. Overall quality of trash, recycling and yard waste services | 44.4% | 40.2% | 8.4% | 3.5% | 1.5% | 2.0% |
| K. Overall quality of water and sewer utilities | 40.5% | 42.7% | 10.9% | 2.2% | 2.2% | 1.5% |
| L. Overall quality of electric utility services | 47.9% | 40.5% | 7.2% | 2.7% | 0.5% | 1.2% |
| M. Overall quality of health and human services | 12.3% | 29.9% | 24.7% | 1.7% | 1.0% | 30.4% |
| N. Overall quality of public education | 12.3% | 28.4% | 21.7% | 12.6% | 6.7% | 18.3% |
| O. Overall quality of library services | 26.7% | 40.7% | 14.6% | 3.5% | 1.5% | 13.1% |
| P. Overall quality of airport services | 13.1% | 20.2% | 22.0% | 1.7% | 0.5% | 42.5% |
| Q. Overall quality of voter registration | 33.3% | 40.2% | 13.3% | 2.0% | 0.5% | 10.6% |
| R. Overall effectiveness of communication with the community | 21.0% | 38.6% | 24.8% | 7.4% | 3.7% | 4.5% |
| S. Overall quality of customer service you receive from City employees | 31.4% | 44.9% | 13.6% | 4.2% | 1.7% | 4.2% |

Tabular Data

Q1. OVERALL SATISFACTION WITH CITY SERVICES: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| A. Overall quality of police services | 35.2% | 52.7% | 8.4% | 3.1% | 0.5% |
| B. Overall quality of fire and rescue services | 51.1% | 41.2% | 7.1% | 0.5% | 0.0% |
| C. Overall quality of economic development | 14.6% | 37.1% | 33.9% | 10.3% | 4.1% |
| D. Overall enforcement of City codes and ordinances | 13.1% | 41.8% | 28.4% | 11.0% | 5.6% |
| E. Overall quality of parks and recreation programs and facilities | 19.5% | 39.8% | 27.9% | 7.6% | 5.1% |
| F. Overall flow of traffic and ease of getting around the City | 11.6% | 38.3% | 21.4% | 19.6% | 9.1% |
| G. Overall maintenance of City streets, sidewalks, and infrastructure | 23.0% | 48.8% | 14.3% | 9.0% | 5.0% |
| H. Overall maintenance of City buildings and facilities | 25.7% | 53.2% | 18.2% | 1.6% | 1.3% |
| I. Overall quality of landscaping in parks, medians and other public areas | 26.5% | 50.5% | 16.8% | 4.3% | 1.8% |
| J. Overall quality of trash, recycling and yard waste services | 45.3% | 41.1% | 8.6% | 3.5% | 1.5% |
| K. Overall quality of water and sewer utilities | 41.1% | 43.4% | 11.0% | 2.3% | 2.3% |
| L. Overall quality of electric utility services | 48.5% | 41.0% | 7.3% | 2.8% | 0.5% |
| M. Overall quality of health and human services | 17.7% | 42.9% | 35.5% | 2.5% | 1.4% |
| N. Overall quality of public education | 15.1% | 34.7% | 26.6% | 15.4% | 8.2% |
| O. Overall quality of library services | 30.7% | 46.9% | 16.8% | 4.0% | 1.7% |
| P. Overall quality of airport services | 22.7% | 35.2% | 38.2% | 3.0% | 0.9% |
| Q. Overall quality of voter registration | 37.3% | 45.0% | 14.9% | 2.2% | 0.6% |
| R. Overall effectiveness of communication with the community | 22.0% | 40.4% | 25.9% | 7.8% | 3.9% |
| S. Overall quality of customer service you receive from City employees | 32.7% | 46.9% | 14.2% | 4.4% | 1.8% |

Tabular Data

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q2. Most Emphasis | Number | Percent |
|---|--------|---------|
| Overall quality of police services | 25 | 6.2 % |
| Overall quality of fire and rescue services | 1 | 0.2 % |
| Overall quality of economic development | 36 | 8.9 % |
| Overall enforcement of City codes and ordinances | 30 | 7.4 % |
| Overall quality of parks and recreation programs and facilities | 15 | 3.7 % |
| Overall flow of traffic and ease of getting around the City | 86 | 21.2 % |
| Overall maintenance of City streets, sidewalks, and infrastructure | 24 | 5.9 % |
| Overall maintenance of City buildings and facilities | 1 | 0.2 % |
| Overall quality of landscaping in parks, medians and other public areas | 3 | 0.7 % |
| Overall quality of trash, recycling and yard waste services | 4 | 1.0 % |
| Overall quality of water and sewer utilities | 9 | 2.2 % |
| Overall quality of electric utility services | 2 | 0.5 % |
| Overall quality of health and human services | 6 | 1.5 % |
| Overall quality of public education | 98 | 24.2 % |
| Overall quality of library services | 3 | 0.7 % |
| Overall quality of airport services | 1 | 0.2 % |
| Overall quality of voter registration | 1 | 0.2 % |
| Overall effectiveness of communication with the community | 7 | 1.7 % |
| Overall quality of customer service you receive from City employees | 16 | 4.0 % |
| None Chosen | 37 | 9.1 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q2. 2nd Emphasis | Number | Percent |
|---|--------|---------|
| Overall quality of police services | 19 | 4.7 % |
| Overall quality of fire and rescue services | 12 | 3.0 % |
| Overall quality of economic development | 45 | 11.1 % |
| Overall enforcement of City codes and ordinances | 29 | 7.2 % |
| Overall quality of parks and recreation programs and facilities | 18 | 4.4 % |
| Overall flow of traffic and ease of getting around the City | 56 | 13.8 % |
| Overall maintenance of City streets, sidewalks, and infrastructure | 37 | 9.1 % |
| Overall maintenance of City buildings and facilities | 2 | 0.5 % |
| Overall quality of landscaping in parks, medians and other public areas | 9 | 2.2 % |
| Overall quality of trash, recycling and yard waste services | 3 | 0.7 % |
| Overall quality of water and sewer utilities | 13 | 3.2 % |
| Overall quality of electric utility services | 14 | 3.5 % |
| Overall quality of health and human services | 21 | 5.2 % |
| Overall quality of public education | 34 | 8.4 % |
| Overall quality of library services | 5 | 1.2 % |
| Overall quality of voter registration | 1 | 0.2 % |
| Overall effectiveness of communication with the community | 23 | 5.7 % |
| None Chosen | 64 | 15.8 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Tabular Data

Q2. Which THREE of these items do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q2. 3rd Emphasis | Number | Percent |
|---|--------|---------|
| Overall quality of police services | 16 | 4.0 % |
| Overall quality of fire and rescue services | 10 | 2.5 % |
| Overall quality of economic development | 39 | 9.6 % |
| Overall enforcement of City codes and ordinances | 22 | 5.4 % |
| Overall quality of parks and recreation programs and facilities | 15 | 3.7 % |
| Overall flow of traffic and ease of getting around the City | 29 | 7.2 % |
| Overall maintenance of City streets, sidewalks, and infrastructure | 42 | 10.4 % |
| Overall maintenance of City buildings and facilities | 7 | 1.7 % |
| Overall quality of landscaping in parks, medians and other public areas | 14 | 3.5 % |
| Overall quality of trash, recycling and yard waste services | 8 | 2.0 % |
| Overall quality of water and sewer utilities | 7 | 1.7 % |
| Overall quality of electric utility services | 5 | 1.2 % |
| Overall quality of health and human services | 12 | 3.0 % |
| Overall quality of public education | 29 | 7.2 % |
| Overall quality of library services | 7 | 1.7 % |
| Overall quality of airport services | 1 | 0.2 % |
| Overall quality of voter registration | 2 | 0.5 % |
| Overall effectiveness of communication with the community | 20 | 4.9 % |
| Overall quality of customer service you receive from City employees | 5 | 1.2 % |
| None Chosen | 115 | 28.4 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q2. The sum of the THREE items should receive the most emphasis

| Q2. Sum of the Most Emphasis | Number | Percent |
|---|--------|---------|
| Overall flow of traffic and ease of getting around the City | 171 | 42.2 % |
| Overall quality of public education | 161 | 39.8 % |
| Overall quality of economic development | 120 | 29.6 % |
| Overall maintenance of City streets, sidewalks, and infrastructure | 103 | 25.4 % |
| Overall enforcement of City codes and ordinances | 81 | 20.0 % |
| Overall quality of police services | 60 | 14.8 % |
| Overall effectiveness of communication with the community | 50 | 12.3 % |
| Overall quality of parks and recreation programs and facilities | 48 | 11.9 % |
| Overall quality of health and human services | 39 | 9.6 % |
| Overall quality of water and sewer utilities | 29 | 7.2 % |
| Overall quality of landscaping in parks, medians and other public areas | 26 | 6.4 % |
| Overall quality of fire and rescue services | 23 | 5.7 % |
| Overall quality of electric utility services | 21 | 5.2 % |
| Overall quality of customer service you receive from City employees | 21 | 5.2 % |
| Overall quality of trash, recycling and yard waste services | 15 | 3.7 % |
| Overall quality of library services | 15 | 3.7 % |
| Overall maintenance of City buildings and facilities | 10 | 2.5 % |
| Overall quality of voter registration | 4 | 1.0 % |
| Overall quality of airport services | 2 | 0.5 % |
| Total | 999 | |

Number of Cases = 405
Number of Responses = 999
Average Number Of Responses Per Case = 2.5
Number Of Cases With At Least One Response = 368
Response Percent = 90.9 %

Tabular Data

Q3. OVERALL PERCEPTION OF THE COMMUNITY: Several items that may influence your perception of the City of Manassas as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. Overall image of the City of Manassas | 20.3% | 45.8% | 18.6% | 10.1% | 2.7% | 2.5% |
| B. Overall quality of new development in the City of Manassas | 14.6% | 41.5% | 23.2% | 11.4% | 4.4% | 4.9% |
| C. Overall appearance of the City | 21.5% | 48.8% | 18.6% | 7.2% | 1.0% | 3.0% |
| D. Availability of affordable quality housing | 12.6% | 31.6% | 27.7% | 10.1% | 4.2% | 13.8% |
| E. Availability of employment | 6.7% | 20.2% | 33.6% | 16.3% | 3.7% | 19.5% |
| F. Acceptance of diversity | 11.4% | 36.6% | 28.7% | 9.7% | 4.2% | 9.4% |
| G. Quality of public schools | 9.4% | 24.7% | 21.5% | 16.3% | 8.4% | 19.8% |
| H. Overall quality of life in the City of Manassas | 20.5% | 50.7% | 19.6% | 5.0% | 1.2% | 3.0% |
| I. Overall quality of City of Manassas services | 22.2% | 52.3% | 18.3% | 2.5% | 0.5% | 4.2% |
| J. Overall value received for City of Manassas tax dollars and fees | 13.6% | 36.3% | 28.9% | 10.6% | 5.4% | 5.2% |

Tabular Data

Q3. OVERALL PERCEPTION OF THE COMMUNITY: Several items that may influence your perception of the City of Manassas as a community are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|---------|--------------|-------------------|
| A. Overall image of the City of Manassas | 20.8% | 47.0% | 19.0% | 10.4% | 2.8% |
| B. Overall quality of new development in the City of Manassas | 15.3% | 43.6% | 24.4% | 11.9% | 4.7% |
| C. Overall appearance of the City | 22.2% | 50.3% | 19.1% | 7.4% | 1.0% |
| D. Availability of affordable quality housing | 14.6% | 36.7% | 32.1% | 11.7% | 4.9% |
| E. Availability of employment | 8.3% | 25.2% | 41.7% | 20.2% | 4.6% |
| F. Acceptance of diversity | 12.6% | 40.4% | 31.7% | 10.7% | 4.6% |
| G. Quality of public schools | 11.7% | 30.8% | 26.8% | 20.3% | 10.5% |
| H. Overall quality of life in the City of Manassas | 21.2% | 52.3% | 20.2% | 5.1% | 1.3% |
| I. Overall quality of City of Manassas services | 23.2% | 54.6% | 19.1% | 2.6% | 0.5% |
| J. Overall value received for City of Manassas tax dollars and fees | 14.3% | 38.3% | 30.5% | 11.2% | 5.7% |

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Q4. PUBLIC SAFETY: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. Overall quality of local police protection | 30.9% | 47.2% | 12.3% | 2.7% | 1.7% | 5.2% |
| B. Professionalism of police employees responding to emergencies | 32.6% | 38.0% | 11.1% | 2.5% | 1.7% | 14.1% |
| C. How quickly police respond to 911 emergencies | 23.7% | 31.6% | 13.1% | 1.7% | 0.7% | 29.1% |
| D. The visibility of police in neighborhoods | 17.8% | 40.3% | 24.5% | 10.4% | 3.2% | 3.7% |
| E. The visibility of police in retail areas | 13.6% | 32.8% | 33.1% | 9.4% | 2.0% | 9.1% |
| F. The City's efforts to prevent crime | 18.3% | 41.1% | 23.0% | 5.0% | 1.2% | 11.4% |
| G. The City's efforts to enforce local traffic laws such as speeding | 21.0% | 40.5% | 22.5% | 7.9% | 3.5% | 4.7% |
| H. Quality of Animal Control | 20.8% | 34.9% | 22.8% | 2.7% | 2.5% | 16.3% |
| I. Overall quality of local fire protection | 33.4% | 40.3% | 11.6% | 0.5% | 0.5% | 13.6% |
| J. Professionalism of fire and EMT employees responding to emergencies | 37.0% | 28.9% | 10.4% | 0.2% | 0.5% | 23.0% |
| K. How quickly fire and rescue responds to 911 emergencies | 32.8% | 25.9% | 13.3% | 0.2% | 0.7% | 26.9% |
| L. Quality of Emergency Medical Services (EMS) | 30.0% | 30.4% | 10.6% | 0.2% | 0.5% | 28.2% |
| M. Quality of shared services with the County (i.e. Jails, Courts, Commonwealth Attorney) | 14.6% | 26.4% | 20.5% | 1.0% | 1.5% | 36.0% |

Tabular Data

Q4. PUBLIC SAFETY: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|---------|--------------|-------------------|
| A. Overall quality of local police protection | 32.6% | 49.7% | 13.0% | 2.9% | 1.8% |
| B. Professionalism of police employees responding to emergencies | 37.9% | 44.3% | 12.9% | 2.9% | 2.0% |
| C. How quickly police respond to 911 emergencies | 33.4% | 44.6% | 18.5% | 2.4% | 1.0% |
| D. The visibility of police in neighborhoods | 18.5% | 41.9% | 25.4% | 10.8% | 3.3% |
| E. The visibility of police in retail areas | 14.9% | 36.1% | 36.4% | 10.3% | 2.2% |
| F. The City's efforts to prevent crime | 20.7% | 46.4% | 26.0% | 5.6% | 1.4% |
| G. The City's efforts to enforce local traffic laws such as speeding | 22.0% | 42.5% | 23.6% | 8.3% | 3.6% |
| H. Quality of Animal Control | 24.9% | 41.7% | 27.2% | 3.3% | 3.0% |
| I. Overall quality of local fire protection | 38.7% | 46.7% | 13.5% | 0.6% | 0.6% |
| J. Professionalism of fire and EMT employees responding to emergencies | 48.1% | 37.5% | 13.5% | 0.3% | 0.6% |
| K. How quickly fire and rescue responds to 911 emergencies | 44.9% | 35.5% | 18.2% | 0.3% | 1.0% |
| L. Quality of Emergency Medical Services (EMS) | 41.7% | 42.4% | 14.8% | 0.3% | 0.7% |
| M. Quality of shared services with the County (i.e. Jails, Courts, Commonwealth Attorney) | 22.8% | 41.3% | 32.0% | 1.5% | 2.3% |

Tabular Data

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q5. Most Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Overall quality of local police protection | 60 | 14.8 % |
| Professionalism of police employees responding to emergencies | 16 | 4.0 % |
| How quickly police respond to 911 emergencies | 24 | 5.9 % |
| The visibility of police in neighborhoods | 72 | 17.8 % |
| The visibility of police in retail areas | 23 | 5.7 % |
| The City's efforts to prevent crime | 61 | 15.1 % |
| The City's efforts to enforce local traffic laws such as speeding | 35 | 8.6 % |
| Quality of Animal Control | 16 | 4.0 % |
| Overall quality of local fire protection | 1 | 0.2 % |
| Professionalism of fire and EMT employees responding to emergencies | 1 | 0.2 % |
| How quickly fire and rescue responds to 911 emergencies | 4 | 1.0 % |
| Quality of Emergency Medical Services (EMS) | 6 | 1.5 % |
| Quality of shared services with the County (i.e. Jails, Courts, Commonwealth Attorney) | 12 | 3.0 % |
| None Chosen | 74 | 18.3 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q5. 2nd Emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Overall quality of local police protection | 25 | 6.2 % |
| Professionalism of police employees responding to emergencies | 14 | 3.5 % |
| How quickly police respond to 911 emergencies | 10 | 2.5 % |
| The visibility of police in neighborhoods | 51 | 12.6 % |
| The visibility of police in retail areas | 53 | 13.1 % |
| The City's efforts to prevent crime | 44 | 10.9 % |
| The City's efforts to enforce local traffic laws such as speeding | 22 | 5.4 % |
| Quality of Animal Control | 15 | 3.7 % |
| Overall quality of local fire protection | 19 | 4.7 % |
| Professionalism of fire and EMT employees responding to emergencies | 9 | 2.2 % |
| How quickly fire and rescue responds to 911 emergencies | 14 | 3.5 % |
| Quality of Emergency Medical Services (EMS) | 16 | 4.0 % |
| Quality of shared services with the County (i.e. Jails, Courts, Commonwealth Attorney) | 5 | 1.2 % |
| None Chosen | 108 | 26.7 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Tabular Data

Q5. Which THREE of the public safety items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q5. 3rd Emphasis | Number | Percent |
|--|--------|---------|
| Overall quality of local police protection | 8 | 2.0 % |
| Professionalism of police employees responding to emergencies | 10 | 2.5 % |
| How quickly police respond to 911 emergencies | 18 | 4.4 % |
| The visibility of police in neighborhoods | 39 | 9.6 % |
| The visibility of police in retail areas | 28 | 6.9 % |
| The City's efforts to prevent crime | 38 | 9.4 % |
| The City's efforts to enforce local traffic laws such as speeding | 37 | 9.1 % |
| Quality of Animal Control | 16 | 4.0 % |
| Overall quality of local fire protection | 14 | 3.5 % |
| Professionalism of fire and EMT employees responding to emergencies | 1 | 0.2 % |
| How quickly fire and rescue responds to 911 emergencies | 19 | 4.7 % |
| Quality of Emergency Medical Services (EMS) | 13 | 3.2 % |
| Quality of shared services with the County (i.e. Jails, Courts, Commonwealth Attorney) | 21 | 5.2 % |
| None Chosen | 143 | 35.3 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q5. The sum of the THREE public safety items should receive the most emphasis?

| Q5. Most Emphasis | Number | Percent |
|--|--------|---------|
| The visibility of police in neighborhoods | 162 | 40.0 % |
| The City's efforts to prevent crime | 143 | 35.3 % |
| The visibility of police in retail areas | 104 | 25.7 % |
| The City's efforts to enforce local traffic laws such as speeding | 94 | 23.2 % |
| Overall quality of local police protection | 93 | 23.0 % |
| How quickly police respond to 911 emergencies | 52 | 12.8 % |
| Quality of Animal Control | 47 | 11.6 % |
| Professionalism of police employees responding to emergencies | 40 | 9.9 % |
| Quality of shared services with the County (i.e. Jails, Courts, Commonwealth Attorney) | 38 | 9.4 % |
| How quickly fire and rescue responds to 911 emergencies | 37 | 9.1 % |
| Quality of Emergency Medical Services (EMS) | 35 | 8.6 % |
| Overall quality of local fire protection | 34 | 8.4 % |
| Professionalism of fire and EMT employees responding to emergencies | 11 | 2.7 % |
| Total | 890 | |

Number of Cases = 405
Number of Responses = 890
Average Number Of Responses Per Case = 2.2
Number Of Cases With At Least One Response = 331
Response Percent = 81.7 %

Tabular Data

Q6. PERCEPTIONS OF SAFETY: Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:

(N=405)

| | Very Safe | Somewhat Safe | Somewhat Unsafe | Very Unsafe | Don't Know |
|--|-----------|---------------|-----------------|-------------|------------|
| A. Walking in your neighborhood during the day | 71.1% | 19.3% | 3.0% | 0.2% | 6.4% |
| B. Walking in your neighborhood at night | 36.0% | 37.3% | 15.1% | 6.4% | 5.2% |
| C. In commercial/business areas of the City | 39.0% | 39.3% | 10.6% | 2.2% | 8.9% |
| D. In City parks | 24.7% | 37.0% | 12.8% | 5.4% | 20.0% |
| E. Overall feeling of safety in the City of Manassas | 41.0% | 47.2% | 5.4% | 1.7% | 4.7% |

Q6. PERCEPTIONS OF SAFETY: Using a scale of 1 to 4, where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:(Without "Don't Know")

(N=405)

| | Very Safe | Somewhat Safe | Somewhat Unsafe | Very Unsafe |
|--|-----------|---------------|-----------------|-------------|
| A. Walking in your neighborhood during the day | 76.0% | 20.6% | 3.2% | 0.3% |
| B. Walking in your neighborhood at night | 38.0% | 39.3% | 15.9% | 6.8% |
| C. In commercial/business areas of the City | 42.8% | 43.1% | 11.7% | 2.4% |
| D. In City parks | 30.9% | 46.3% | 16.0% | 6.8% |
| E. Overall feeling of safety in the City of Manassas | 43.0% | 49.5% | 5.7% | 1.8% |

Tabular Data

Q7. TRANSPORTATION AND MOBILITY: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. Ease of getting around the City of Manassas | 18.5% | 44.9% | 16.3% | 13.3% | 3.7% | 3.2% |
| B. Ease of traveling from your home to regional roadways | 17.3% | 37.3% | 17.3% | 15.8% | 9.6% | 2.7% |
| C. How well the traffic signal system provides for efficient traffic flow | 12.3% | 37.0% | 24.7% | 17.3% | 7.2% | 1.5% |
| D. Availability of sidewalks | 17.8% | 49.1% | 17.0% | 9.4% | 3.7% | 3.0% |
| E. Availability of pathways for walking or biking | 12.3% | 32.6% | 24.2% | 15.3% | 4.2% | 11.4% |
| F. Availability of biking lanes and amenities | 8.9% | 25.2% | 27.7% | 17.0% | 5.2% | 16.0% |
| G. Availability of public parking | 17.0% | 37.5% | 21.0% | 16.3% | 5.4% | 2.7% |
| H. Availability of public parking in the historic downtown | 19.5% | 33.3% | 19.0% | 17.0% | 6.2% | 4.9% |
| I. Maintenance of streets in your neighborhood | 21.7% | 46.9% | 19.0% | 6.9% | 4.0% | 1.5% |
| J. Overall maintenance of street signs/pavement markings | 24.2% | 50.6% | 19.3% | 3.2% | 1.0% | 1.7% |
| K. Availability of flights from the Manassas Regional Airport | 3.5% | 8.1% | 18.5% | 4.2% | 2.5% | 63.2% |
| L. Adequate street lighting | 18.3% | 44.3% | 20.3% | 11.4% | 2.7% | 3.0% |
| M. Availability of public transit options (VRE/Amtrak, Bus, etc.) | 17.3% | 35.3% | 21.2% | 5.9% | 4.0% | 16.3% |

Tabular Data

Q7. TRANSPORTATION AND MOBILITY: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|---------|--------------|-------------------|
| A. Ease of getting around the City of Manassas | 19.1% | 46.4% | 16.8% | 13.8% | 3.8% |
| B. Ease of traveling from your home to regional roadways | 17.8% | 38.3% | 17.8% | 16.2% | 9.9% |
| C. How well the traffic signal system provides for efficient traffic flow | 12.5% | 37.6% | 25.1% | 17.5% | 7.3% |
| D. Availability of sidewalks | 18.3% | 50.6% | 17.6% | 9.7% | 3.8% |
| E. Availability of pathways for walking or biking | 13.9% | 36.8% | 27.3% | 17.3% | 4.7% |
| F. Availability of biking lanes and amenities | 10.6% | 30.0% | 32.9% | 20.3% | 6.2% |
| G. Availability of public parking | 17.5% | 38.6% | 21.6% | 16.8% | 5.6% |
| H. Availability of public parking in the historic downtown | 20.5% | 35.1% | 20.0% | 17.9% | 6.5% |
| I. Maintenance of streets in your neighborhood | 22.1% | 47.6% | 19.3% | 7.0% | 4.0% |
| J. Overall maintenance of street signs/pavement markings | 24.6% | 51.5% | 19.6% | 3.3% | 1.0% |
| K. Availability of flights from the Manassas Regional Airport | 9.4% | 22.1% | 50.3% | 11.4% | 6.7% |
| L. Adequate street lighting | 18.9% | 45.7% | 20.9% | 11.7% | 2.8% |
| M. Availability of public transit options (VRE/ Amtrak, Bus, etc.) | 20.6% | 42.2% | 25.4% | 7.1% | 4.7% |

Tabular Data

Q8. Which THREE of the transportation and mobility items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q8. Most Emphasis | Number | Percent |
|--|--------|---------|
| Ease of getting around the City of Manassas | 46 | 11.4 % |
| Ease of traveling from your home to regional roadways | 67 | 16.5 % |
| How well the traffic signal system provides for efficient traffic flow | 52 | 12.8 % |
| Availability of sidewalks | 14 | 3.5 % |
| Availability of pathways for walking or biking | 22 | 5.4 % |
| Availability of biking lanes and amenities | 10 | 2.5 % |
| Availability of public parking | 21 | 5.2 % |
| Availability of public parking in the historic downtown | 31 | 7.7 % |
| Maintenance of streets in your neighborhood | 26 | 6.4 % |
| Overall maintenance of street signs/pavement markings | 6 | 1.5 % |
| Availability of flights from the Manassas Regional Airport | 9 | 2.2 % |
| Adequate street lighting | 25 | 6.2 % |
| Availability of public transit options (VRE/Amtrak, Bus, etc.) | 24 | 5.9 % |
| None Chosen | 52 | 12.8 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Q8. Which THREE of the transportation and mobility items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q8. 2nd Emphasis | Number | Percent |
|--|--------|---------|
| Ease of getting around the City of Manassas | 20 | 4.9 % |
| Ease of traveling from your home to regional roadways | 32 | 7.9 % |
| How well the traffic signal system provides for efficient traffic flow | 33 | 8.1 % |
| Availability of sidewalks | 16 | 4.0 % |
| Availability of pathways for walking or biking | 19 | 4.7 % |
| Availability of biking lanes and amenities | 21 | 5.2 % |
| Availability of public parking | 23 | 5.7 % |
| Availability of public parking in the historic downtown | 26 | 6.4 % |
| Maintenance of streets in your neighborhood | 21 | 5.2 % |
| Overall maintenance of street signs/pavement markings | 21 | 5.2 % |
| Availability of flights from the Manassas Regional Airport | 4 | 1.0 % |
| Adequate street lighting | 38 | 9.4 % |
| Availability of public transit options (VRE/Amtrak, Bus, etc.) | 18 | 4.4 % |
| None Chosen | 113 | 27.9 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Tabular Data

Q8. Which THREE of the transportation and mobility items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q8. 3rd Emphasis | Number | Percent |
|--|--------|---------|
| Ease of getting around the City of Manassas | 37 | 9.1 % |
| Ease of traveling from your home to regional roadways | 31 | 7.7 % |
| How well the traffic signal system provides for efficient traffic flow | 45 | 11.1 % |
| Availability of sidewalks | 23 | 5.7 % |
| Availability of pathways for walking or biking | 25 | 6.2 % |
| Availability of biking lanes and amenities | 18 | 4.4 % |
| Availability of public parking | 28 | 6.9 % |
| Availability of public parking in the historic downtown | 30 | 7.4 % |
| Maintenance of streets in your neighborhood | 29 | 7.2 % |
| Overall maintenance of street signs/pavement markings | 11 | 2.7 % |
| Availability of flights from the Manassas Regional Airport | 7 | 1.7 % |
| Adequate street lighting | 22 | 5.4 % |
| Availability of public transit options (VRE/Amtrak, Bus, etc.) | 17 | 4.2 % |
| None Chosen | 82 | 20.2 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q8. The sum of the THREE transportation and mobility items should receive the most emphasis

| Q8. Sum of the Most Emphasis | Number | Percent |
|--|--------|---------|
| Ease of traveling from your home to regional roadways | 130 | 32.1 % |
| How well the traffic signal system provides for efficient traffic flow | 130 | 32.1 % |
| Ease of getting around the City of Manassas | 103 | 25.4 % |
| Availability of public parking in the historic downtown | 87 | 21.5 % |
| Adequate street lighting | 85 | 21.0 % |
| Maintenance of streets in your neighborhood | 76 | 18.8 % |
| Availability of public parking | 72 | 17.8 % |
| Availability of pathways for walking or biking | 66 | 16.3 % |
| Availability of public transit options (VRE/Amtrak, Bus, etc.) | 59 | 14.6 % |
| Availability of sidewalks | 53 | 13.1 % |
| Availability of biking lanes and amenities | 49 | 12.1 % |
| Overall maintenance of street signs/pavement markings | 38 | 9.4 % |
| Availability of flights from the Manassas Regional Airport | 20 | 4.9 % |
| Total | 968 | |

Number of Cases = 405
Number of Responses = 968
Average Number Of Responses Per Case = 2.4
Number Of Cases With At Least One Response = 353
Response Percent = 87.2 %

Tabular Data

Q9. COMMUNITY APPEARANCE: For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. Enforcing the cleanup of litter and debris on private property | 12.4% | 33.5% | 22.3% | 15.4% | 6.5% | 9.9% |
| B. Enforcing mowing and cutting of weeds and grass on private property | 13.9% | 30.3% | 23.3% | 14.6% | 6.9% | 10.9% |
| C. Enforcing the maintenance of residential property (exterior of homes) | 13.2% | 32.8% | 28.0% | 10.4% | 5.5% | 10.2% |
| D. Enforcing maintenance of business property (exterior of businesses) | 10.9% | 40.0% | 27.0% | 6.5% | 3.0% | 12.7% |
| E. Enforcing sign regulations | 11.4% | 35.7% | 26.8% | 6.5% | 1.7% | 17.9% |
| F. Enforcing the removal of blighted/abandoned buildings | 8.9% | 26.6% | 28.0% | 10.2% | 3.5% | 22.8% |
| G. Residential garbage collection and bulk trash collection | 38.8% | 44.0% | 8.0% | 3.0% | 2.7% | 3.5% |
| H. Residential curbside recycling | 41.7% | 41.7% | 9.7% | 2.2% | 0.7% | 4.0% |
| I. Residential yard waste collection | 40.7% | 40.4% | 9.4% | 2.7% | 2.0% | 4.7% |
| J. Appearance of city right-of-way and medians | 23.6% | 45.7% | 19.1% | 3.7% | 1.0% | 6.9% |
| K. Appearance/maintenance of City parks | 21.3% | 45.2% | 18.6% | 4.0% | 0.5% | 10.4% |
| L. Appearance of city buildings | 29.0% | 48.4% | 17.4% | 0.2% | 0.5% | 4.5% |
| M. Condition of sidewalks | 21.1% | 49.6% | 17.9% | 6.2% | 1.7% | 3.5% |
| N. Overall cleanliness of streets | 24.3% | 52.1% | 15.4% | 3.7% | 1.0% | 3.5% |

Tabular Data

Q9. COMMUNITY APPEARANCE: For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| A. Enforcing the cleanup of litter and debris on private property | 13.8% | 37.2% | 24.8% | 17.1% | 7.2% |
| B. Enforcing mowing and cutting of weeds and grass on private property | 15.6% | 34.0% | 26.2% | 16.4% | 7.8% |
| C. Enforcing the maintenance of residential property (exterior of homes) | 14.6% | 36.5% | 31.2% | 11.6% | 6.1% |
| D. Enforcing maintenance of business property (exterior of businesses) | 12.5% | 45.7% | 31.0% | 7.4% | 3.4% |
| E. Enforcing sign regulations | 13.9% | 43.5% | 32.6% | 7.9% | 2.1% |
| F. Enforcing the removal of blighted/abandoned buildings | 11.6% | 34.4% | 36.3% | 13.2% | 4.5% |
| G. Residential garbage collection and bulk trash collection | 40.2% | 45.6% | 8.2% | 3.1% | 2.8% |
| H. Residential curbside recycling | 43.4% | 43.4% | 10.1% | 2.3% | 0.8% |
| I. Residential yard waste collection | 42.7% | 42.4% | 9.9% | 2.9% | 2.1% |
| J. Appearance of city right-of-way and medians | 25.3% | 49.1% | 20.5% | 4.0% | 1.1% |
| K. Appearance/maintenance of City parks | 23.8% | 50.4% | 20.8% | 4.4% | 0.6% |
| L. Appearance of city buildings | 30.4% | 50.6% | 18.2% | 0.3% | 0.5% |
| M. Condition of sidewalks | 21.9% | 51.4% | 18.5% | 6.4% | 1.8% |
| N. Overall cleanliness of streets | 25.2% | 54.0% | 15.9% | 3.9% | 1.0% |

Tabular Data

Q10. Which THREE of the community appearance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q10. Most Emphasis | Number | Percent |
|---|--------|---------|
| Enforcing the cleanup of litter and debris on private property | 77 | 19.0 % |
| Enforcing mowing and cutting of weeds and grass on private property | 25 | 6.2 % |
| Enforcing the maintenance of residential property (exterior of homes) | 31 | 7.7 % |
| Enforcing maintenance of business property (exterior of businesses) | 17 | 4.2 % |
| Enforcing sign regulations | 15 | 3.7 % |
| Enforcing the removal of blighted/abandoned buildings | 38 | 9.4 % |
| Residential garbage collection and bulk trash collection | 15 | 3.7 % |
| Residential curbside recycling | 9 | 2.2 % |
| Residential yard waste collection | 11 | 2.7 % |
| Appearance of city right-of-way and medians | 12 | 3.0 % |
| Appearance/maintenance of City parks | 18 | 4.4 % |
| Appearance of city buildings | 7 | 1.7 % |
| Condition of sidewalks | 28 | 6.9 % |
| Overall cleanliness of streets | 21 | 5.2 % |
| None chosen | 81 | 20.0 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q10. Which THREE of the community appearance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q10. 2nd Emphasis | Number | Percent |
|---|--------|---------|
| Enforcing the cleanup of litter and debris on private property | 35 | 8.6 % |
| Enforcing mowing and cutting of weeds and grass on private property | 71 | 17.5 % |
| Enforcing the maintenance of residential property (exterior of homes) | 19 | 4.7 % |
| Enforcing maintenance of business property (exterior of businesses) | 16 | 4.0 % |
| Enforcing sign regulations | 11 | 2.7 % |
| Enforcing the removal of blighted/abandoned buildings | 35 | 8.6 % |
| Residential garbage collection and bulk trash collection | 14 | 3.5 % |
| Residential curbside recycling | 8 | 2.0 % |
| Residential yard waste collection | 13 | 3.2 % |
| Appearance of city right-of-way and medians | 11 | 2.7 % |
| Appearance/maintenance of City parks | 23 | 5.7 % |
| Appearance of city buildings | 8 | 2.0 % |
| Condition of sidewalks | 26 | 6.4 % |
| Overall cleanliness of streets | 16 | 4.0 % |
| None chosen | 99 | 24.4 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Tabular Data

Q10. Which THREE of the community appearance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q10. 3rd Emphasis | Number | Percent |
|---|--------|---------|
| Enforcing the cleanup of litter and debris on private property | 30 | 7.4 % |
| Enforcing mowing and cutting of weeds and grass on private property | 21 | 5.2 % |
| Enforcing the maintenance of residential property (exterior of homes) | 45 | 11.1 % |
| Enforcing maintenance of business property (exterior of businesses) | 16 | 4.0 % |
| Enforcing sign regulations | 20 | 4.9 % |
| Enforcing the removal of blighted/abandoned buildings | 21 | 5.2 % |
| Residential garbage collection and bulk trash collection | 8 | 2.0 % |
| Residential curbside recycling | 9 | 2.2 % |
| Residential yard waste collection | 6 | 1.5 % |
| Appearance of city right-of-way and medians | 11 | 2.7 % |
| Appearance/maintenance of City parks | 23 | 5.7 % |
| Appearance of city buildings | 4 | 1.0 % |
| Condition of sidewalks | 19 | 4.7 % |
| Overall cleanliness of streets | 41 | 10.1 % |
| None chosen | 131 | 32.3 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q10. The sum of the THREE community appearance should receive the most emphasis

| Q10. Sum of the Most Emphasis | Number | Percent |
|---|--------|---------|
| Enforcing the cleanup of litter and debris on private property | 142 | 35.1 % |
| Enforcing mowing and cutting of weeds and grass on private property | 117 | 28.9 % |
| Enforcing the maintenance of residential property (exterior of homes) | 95 | 23.5 % |
| Enforcing the removal of blighted/abandoned buildings | 94 | 23.2 % |
| Overall cleanliness of streets | 78 | 19.3 % |
| Condition of sidewalks | 73 | 18.0 % |
| Appearance/maintenance of City parks | 64 | 15.8 % |
| Enforcing maintenance of business property (exterior of businesses) | 49 | 12.1 % |
| Enforcing sign regulations | 46 | 11.4 % |
| Residential garbage collection and bulk trash collection | 37 | 9.1 % |
| Appearance of city right-of-way and medians | 34 | 8.4 % |
| Residential yard waste collection | 30 | 7.4 % |
| Residential curbside recycling | 26 | 6.4 % |
| Appearance of city buildings | 19 | 4.7 % |
| Total | 904 | |

Number of Cases = 405
Number of Responses = 904
Average Number Of Responses Per Case = 2.2
Number Of Cases With At Least One Response = 324
Response Percent = 80.0 %

Tabular Data

Q11. PLANNING AND ECONOMIC DEVELOPMENT: For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. Efforts to manage and plan for growth/development | 13.9% | 25.1% | 25.3% | 10.2% | 6.2% | 19.4% |
| B. Availability of quality housing | 12.2% | 36.7% | 26.1% | 8.9% | 2.5% | 13.6% |
| C. Ability to attract and retain full-time private sector jobs | 7.7% | 17.4% | 30.1% | 15.9% | 3.0% | 25.9% |
| D. Ability to attract and promote retail businesses and restaurants | 9.7% | 31.8% | 26.4% | 15.2% | 3.0% | 13.9% |
| E. Ability to attract visitors and promote Historic Manassas | 19.1% | 32.5% | 28.3% | 6.9% | 2.2% | 10.9% |
| F. Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods | 13.6% | 33.0% | 29.0% | 7.4% | 2.7% | 14.1% |
| G. Efforts to provide for and encourage new detached single-family homes | 10.7% | 23.6% | 32.3% | 11.9% | 5.0% | 16.6% |
| H. Efforts to encourage a variety of housing types such as single family, townhouse and condos or apartments | 15.7% | 34.1% | 27.9% | 7.2% | 3.0% | 12.2% |
| I. Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers | 8.4% | 26.3% | 29.3% | 16.9% | 4.5% | 14.6% |
| J. Efforts on developing large, vacant commercial and industrial areas to attract more employers | 6.7% | 17.4% | 31.3% | 16.4% | 5.0% | 23.3% |
| K. Efforts to continue the revitalization of the historic downtown | 20.3% | 42.2% | 22.3% | 4.7% | 1.7% | 8.7% |

Tabular Data

Q11. PLANNING AND ECONOMIC DEVELOPMENT: For each of the items listed, please rate your satisfaction on a scale of 1 to 5 where 5, means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| A. Efforts to manage and plan for growth/development | 17.2% | 31.1% | 31.4% | 12.6% | 7.7% |
| B. Availability of quality housing | 14.1% | 42.5% | 30.2% | 10.3% | 2.9% |
| C. Ability to attract and retain full-time private sector jobs | 10.4% | 23.5% | 40.6% | 21.5% | 4.0% |
| D. Ability to attract and promote retail businesses and restaurants | 11.3% | 37.0% | 30.6% | 17.6% | 3.5% |
| E. Ability to attract visitors and promote Historic Manassas | 21.4% | 36.5% | 31.8% | 7.8% | 2.5% |
| F. Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods | 15.9% | 38.4% | 33.8% | 8.7% | 3.2% |
| G. Efforts to provide for and encourage new detached single-family homes | 12.8% | 28.3% | 38.7% | 14.3% | 6.0% |
| H. Efforts to encourage a variety of housing types such as single family, townhouse and condos or apartments | 17.8% | 38.8% | 31.7% | 8.2% | 3.4% |
| I. Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers | 9.9% | 30.8% | 34.3% | 19.8% | 5.2% |
| J. Efforts on developing large, vacant commercial and industrial areas to attract more employers | 8.7% | 22.7% | 40.8% | 21.4% | 6.5% |
| K. Efforts to continue the revitalization of the historic downtown | 22.3% | 46.2% | 24.5% | 5.2% | 1.9% |

Tabular Data

Q12. Which THREE of the planning and economic development items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q12. Most Emphasis | Number | Percent |
|---|--------|---------|
| Efforts to manage and plan for growth/development | 49 | 12.1 % |
| Availability of quality housing | 37 | 9.1 % |
| Ability to attract and retain full-time private sector jobs | 52 | 12.8 % |
| Ability to attract and promote retail businesses and restaurants | 25 | 6.2 % |
| Ability to attract visitors and promote Historic Manassas | 13 | 3.2 % |
| Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods | 7 | 1.7 % |
| Efforts to provide for and encourage new detached single-family homes | 20 | 4.9 % |
| Efforts to encourage a variety of housing types such as single family, townhouse and condos or apartments | 9 | 2.2 % |
| Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers | 37 | 9.1 % |
| Efforts on developing large, vacant commercial and industrial areas to attract more employers | 24 | 5.9 % |
| Efforts to continue the revitalization of the historic downtown | 38 | 9.4 % |
| None Chosen | 94 | 23.2 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q12. Which THREE of the planning and economic development items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q12. 2nd Emphasis | Number | Percent |
|---|--------|---------|
| Efforts to manage and plan for growth/development | 20 | 4.9 % |
| Availability of quality housing | 16 | 4.0 % |
| Ability to attract and retain full-time private sector jobs | 44 | 10.9 % |
| Ability to attract and promote retail businesses and restaurants | 51 | 12.6 % |
| Ability to attract visitors and promote Historic Manassas | 15 | 3.7 % |
| Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods | 5 | 1.2 % |
| Efforts to provide for and encourage new detached single-family homes | 20 | 4.9 % |
| Efforts to encourage a variety of housing types such as single family, townhouse and condos or apartments | 14 | 3.5 % |
| Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers | 37 | 9.1 % |
| Efforts on developing large, vacant commercial and industrial areas to attract more employers | 46 | 11.4 % |
| Efforts to continue the revitalization of the historic downtown | 19 | 4.7 % |
| None Chosen | 118 | 29.1 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Tabular Data

Q12. Which THREE of the planning and economic development items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q12. 3rd Emphasis | Number | Percent |
|---|--------|---------|
| Efforts to manage and plan for growth/development | 18 | 4.4 % |
| Availability of quality housing | 10 | 2.5 % |
| Ability to attract and retain full-time private sector jobs | 23 | 5.7 % |
| Ability to attract and promote retail businesses and restaurants | 23 | 5.7 % |
| Ability to attract visitors and promote Historic Manassas | 33 | 8.1 % |
| Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods | 18 | 4.4 % |
| Efforts to provide for and encourage new detached single-family homes | 17 | 4.2 % |
| Efforts to encourage a variety of housing types such as single family, townhouse and condos or apartments | 16 | 4.0 % |
| Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers | 41 | 10.1 % |
| Efforts on developing large, vacant commercial and industrial areas to attract more employers | 45 | 11.1 % |
| Efforts to continue the revitalization of the historic downtown | 23 | 5.7 % |
| None Chosen | 138 | 34.1 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q12. The sum of the THREE planning and economic development items should receive the most emphasis

| Q12. Sum of the Most Emphasis | Number | Percent |
|---|--------|---------|
| Ability to attract and retain full-time private sector jobs | 119 | 29.4 % |
| Efforts on developing large, vacant commercial and industrial areas to attract more employers | 115 | 28.4 % |
| Efforts to improve existing commercial corridors by redeveloping blighted or vacant businesses and shopping centers | 115 | 28.4 % |
| Ability to attract and promote retail businesses and restaurants | 99 | 24.5 % |
| Efforts to manage and plan for growth/development | 87 | 21.5 % |
| Efforts to continue the revitalization of the historic downtown | 80 | 19.8 % |
| Availability of quality housing | 63 | 15.6 % |
| Ability to attract visitors and promote Historic Manassas | 61 | 15.1 % |
| Efforts to provide for and encourage new detached single-family homes | 57 | 14.1 % |
| Efforts to encourage a variety of housing types such as single family, townhouse and condos or apartments | 39 | 9.6 % |
| Efforts to preserve and promote residential-scale architecture and character in existing neighborhoods | 30 | 7.4 % |
| Total | 865 | |

Number of Cases = 405
Number of Responses = 865
Average Number Of Responses Per Case = 2.1
Number Of Cases With At Least One Response = 311
Response Percent = 76.8 %

Tabular Data

Q13. CULTURE AND RECREATION: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. Proximity of your home to City parks and green spaces | 28.0% | 45.2% | 14.6% | 5.5% | 2.7% | 4.0% |
| B. Quality and number of athletic fields | 12.4% | 35.2% | 24.8% | 10.7% | 3.5% | 13.4% |
| C. Number of parks and open spaces | 15.6% | 39.2% | 22.1% | 11.4% | 4.2% | 7.4% |
| D. Availability of information about City parks and recreation programs | 13.9% | 32.5% | 28.0% | 11.7% | 5.5% | 8.4% |
| E. Manassas Museum programs and facilities | 20.6% | 39.2% | 22.1% | 5.0% | 1.0% | 12.2% |
| F. Availability of walking/biking trails | 11.4% | 27.8% | 27.5% | 13.9% | 6.2% | 13.2% |
| G. Special events and festivals (Celebrate America/Fall Jubilee/Farmers Market) | 41.4% | 40.4% | 11.7% | 1.7% | 0.5% | 4.2% |
| H. Senior programs provided at the Manassas Senior Center | 10.2% | 13.4% | 19.9% | 1.2% | 1.2% | 54.1% |
| I. Programs at the Manassas Boys and Girls Club | 10.4% | 14.1% | 20.6% | 1.5% | 1.0% | 52.4% |
| J. Programs at the Freedom Center @ GMU | 20.3% | 28.3% | 17.1% | 2.7% | 0.7% | 30.8% |
| K. Variety and quality of programs at the Hylton Performing Arts Center @ GMU | 26.1% | 24.6% | 17.1% | 2.0% | 0.7% | 29.5% |
| L. Variety and quality of programs at the Center for the Arts @ the Candy Factory | 17.6% | 24.1% | 18.9% | 2.0% | 0.5% | 37.0% |
| M. Variety and quality of programs at the Harris Pavilion | 29.3% | 34.2% | 15.9% | 2.5% | 0.7% | 17.4% |
| N. Ease of registering for programs | 13.9% | 27.8% | 21.3% | 5.0% | 1.5% | 30.5% |
| O. Hours of operation and services provided by the public library | 24.6% | 38.5% | 16.4% | 4.5% | 0.5% | 15.6% |
| P. Variety of cultural and recreational programs | 16.6% | 35.7% | 23.8% | 4.7% | 2.2% | 16.9% |

Tabular Data

Q13. CULTURE AND RECREATION: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|---------|--------------|-------------------|
| A. Proximity of your home to City parks and green spaces | 29.2% | 47.0% | 15.2% | 5.7% | 2.8% |
| B. Quality and number of athletic fields | 14.3% | 40.7% | 28.7% | 12.3% | 4.0% |
| C. Number of parks and open spaces | 16.9% | 42.4% | 23.9% | 12.3% | 4.6% |
| D. Availability of information about City parks and recreation programs | 15.2% | 35.5% | 30.6% | 12.7% | 6.0% |
| E. Manassas Museum programs and facilities | 23.4% | 44.6% | 25.1% | 5.6% | 1.1% |
| F. Availability of walking/biking trails | 13.1% | 32.0% | 31.7% | 16.0% | 7.1% |
| G. Special events and festivals (Celebrate America/Fall Jubilee/Farmers Market) | 43.3% | 42.2% | 12.2% | 1.8% | 0.5% |
| H. Senior programs provided at the Manassas Senior Center | 22.2% | 29.2% | 43.2% | 2.7% | 2.7% |
| I. Programs at the Manassas Boys and Girls Club | 21.9% | 29.7% | 43.2% | 3.1% | 2.1% |
| J. Programs at the Freedom Center @ GMU | 29.4% | 40.9% | 24.7% | 3.9% | 1.1% |
| K. Variety and quality of programs at the Hylton Performing Arts Center @ GMU | 37.0% | 34.9% | 24.3% | 2.8% | 1.1% |
| L. Variety and quality of programs at the Center for the Arts @ the Candy Factory | 28.0% | 38.2% | 29.9% | 3.1% | 0.8% |
| M. Variety and quality of programs at the Harris Pavilion | 35.4% | 41.4% | 19.2% | 3.0% | 0.9% |
| N. Ease of registering for programs | 20.0% | 40.0% | 30.7% | 7.1% | 2.1% |
| O. Hours of operation and services provided by the public library | 29.1% | 45.6% | 19.4% | 5.3% | 0.6% |
| P. Variety of cultural and recreational programs | 20.0% | 43.0% | 28.7% | 5.7% | 2.7% |

Tabular Data

Q14. Which THREE of the culture and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q14. Most Emphasis | Number | Percent |
|--|--------|---------|
| Proximity of your home to City parks and green spaces | 17 | 4.2 % |
| Quality and number of athletic fields | 26 | 6.4 % |
| Number of parks and open spaces | 44 | 10.9 % |
| Availability of information about City parks and recreation programs | 45 | 11.1 % |
| Manassas Museum programs and facilities | 11 | 2.7 % |
| Availability of walking/biking trails | 52 | 12.8 % |
| Special events and festivals (Celebrate America/Fall Jubilee/Farmers Market) | 13 | 3.2 % |
| Senior programs provided at the Manassas Senior Center | 18 | 4.4 % |
| Programs at the Manassas Boys and Girls Club | 8 | 2.0 % |
| Programs at the Freedom Center @ GMU | 4 | 1.0 % |
| Variety and quality of programs at the Hylton Performing Arts Center @ GMU | 6 | 1.5 % |
| Variety and quality of programs at the Center for the Arts @ the Candy Factory | 3 | 0.7 % |
| Variety and quality of programs at the Harris Pavilion | 5 | 1.2 % |
| Ease of registering for programs | 8 | 2.0 % |
| Hours of operation and services provided by the public library | 13 | 3.2 % |
| Variety of cultural and recreational programs | 18 | 4.4 % |
| None Chosen | 114 | 28.1 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Q14. Which THREE of the culture and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q14. 2nd Emphasis | Number | Percent |
|--|--------|---------|
| Proximity of your home to City parks and green spaces | 12 | 3.0 % |
| Quality and number of athletic fields | 22 | 5.4 % |
| Number of parks and open spaces | 33 | 8.1 % |
| Availability of information about City parks and recreation programs | 30 | 7.4 % |
| Manassas Museum programs and facilities | 13 | 3.2 % |
| Availability of walking/biking trails | 35 | 8.6 % |
| Special events and festivals (Celebrate America/Fall Jubilee/Farmers Market) | 10 | 2.5 % |
| Senior programs provided at the Manassas Senior Center | 10 | 2.5 % |
| Programs at the Manassas Boys and Girls Club | 11 | 2.7 % |
| Programs at the Freedom Center @ GMU | 8 | 2.0 % |
| Variety and quality of programs at the Hylton Performing Arts Center @ GMU | 13 | 3.2 % |
| Variety and quality of programs at the Center for the Arts @ the Candy Factory | 7 | 1.7 % |
| Variety and quality of programs at the Harris Pavilion | 14 | 3.5 % |
| Ease of registering for programs | 6 | 1.5 % |
| Hours of operation and services provided by the public library | 6 | 1.5 % |
| Variety of cultural and recreational programs | 25 | 6.2 % |
| None Chosen | 150 | 37.0 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Tabular Data

Q14. Which THREE of the culture and recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q14. 3rd Emphasis | Number | Percent |
|--|--------|---------|
| Proximity of your home to City parks and green spaces | 9 | 2.2 % |
| Quality and number of athletic fields | 26 | 6.4 % |
| Number of parks and open spaces | 25 | 6.2 % |
| Availability of information about City parks and recreation programs | 15 | 3.7 % |
| Manassas Museum programs and facilities | 10 | 2.5 % |
| Availability of walking/biking trails | 23 | 5.7 % |
| Special events and festivals (Celebrate America/Fall Jubilee/Farmers Market) | 10 | 2.5 % |
| Senior programs provided at the Manassas Senior Center | 15 | 3.7 % |
| Programs at the Manassas Boys and Girls Club | 8 | 2.0 % |
| Programs at the Freedom Center @ GMU | 6 | 1.5 % |
| Variety and quality of programs at the Hylton Performing Arts Center @ GMU | 9 | 2.2 % |
| Variety and quality of programs at the Center for the Arts @ the Candy Factory | 6 | 1.5 % |
| Variety and quality of programs at the Harris Pavilion | 16 | 4.0 % |
| Ease of registering for programs | 7 | 1.7 % |
| Hours of operation and services provided by the public library | 13 | 3.2 % |
| Variety of cultural and recreational programs | 29 | 7.2 % |
| None Chosen | 178 | 44.0 % |
| Total | 405 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Q14. The sum of the THREE culture and recreation items should receive the most emphasis from City

| Q14. Sum of the Most Emphasis | Number | Percent |
|--|--------|---------|
| Availability of walking/biking trails | 110 | 27.2 % |
| Number of parks and open spaces | 102 | 25.2 % |
| Availability of information about City parks and recreation programs | 90 | 22.2 % |
| Quality and number of athletic fields | 74 | 18.3 % |
| Variety of cultural and recreational programs | 72 | 17.8 % |
| Senior programs provided at the Manassas Senior Center | 43 | 10.6 % |
| Proximity of your home to City parks and green spaces | 38 | 9.4 % |
| Variety and quality of programs at the Harris Pavilion | 35 | 8.6 % |
| Manassas Museum programs and facilities | 34 | 8.4 % |
| Special events and festivals (Celebrate America/Fall Jubilee/Farmers Market) | 33 | 8.1 % |
| Hours of operation and services provided by the public library | 32 | 7.9 % |
| Variety and quality of programs at the Hylton Performing Arts Center @ GMU | 28 | 6.9 % |
| Programs at the Manassas Boys and Girls Club | 27 | 6.7 % |
| Ease of registering for programs | 21 | 5.2 % |
| Programs at the Freedom Center @ GMU | 18 | 4.4 % |
| Variety and quality of programs at the Center for the Arts @ the Candy Factory | 16 | 4.0 % |
| Total | 773 | |

Number of Cases = 405

Number of Responses = 773

Average Number Of Responses Per Case = 1.9

Number Of Cases With At Least One Response = 291

Response Percent = 71.9 %

Tabular Data

Q15. UTILITIES: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. Reliability of water services | 54.6% | 36.2% | 5.0% | 0.7% | 0.5% | 3.0% |
| B. Taste/odor of your drinking water | 37.0% | 37.7% | 9.4% | 9.7% | 2.0% | 4.2% |
| C. Reliability of sewer services | 48.6% | 38.0% | 8.7% | 0.5% | 0.7% | 3.5% |
| D. Overall value that you receive for water and wastewater utility rates | 27.3% | 39.5% | 16.9% | 6.5% | 5.7% | 4.2% |
| E. Reliability of City electric services | 52.9% | 35.7% | 6.2% | 2.2% | 0.2% | 2.7% |
| F. How quickly power is restored after an unplanned outage | 54.1% | 30.3% | 6.7% | 1.0% | 0.7% | 7.2% |
| G. Efforts to bury utility lines | 36.2% | 30.3% | 12.4% | 4.2% | 3.0% | 13.9% |
| H. Overall value that you receive for electrical utility rates | 30.5% | 38.0% | 18.1% | 5.5% | 4.0% | 4.0% |
| I. How well the City keeps you informed about planned disruptions to service | 29.8% | 34.7% | 18.4% | 5.7% | 3.0% | 8.4% |
| J. Courtesy of field crews and employees | 33.7% | 32.5% | 13.2% | 1.5% | 1.7% | 17.4% |

Tabular Data

Q15. UTILITIES: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| A. Reliability of water services | 56.3% | 37.3% | 5.1% | 0.8% | 0.5% |
| B. Taste/odor of your drinking water | 38.6% | 39.4% | 9.8% | 10.1% | 2.1% |
| C. Reliability of sewer services | 50.4% | 39.3% | 9.0% | 0.5% | 0.8% |
| D. Overall value that you receive for water and wastewater utility rates | 28.5% | 41.2% | 17.6% | 6.7% | 6.0% |
| E. Reliability of City electric services | 54.3% | 36.7% | 6.4% | 2.3% | 0.3% |
| F. How quickly power is restored after an unplanned outage | 58.3% | 32.6% | 7.2% | 1.1% | 0.8% |
| G. Efforts to bury utility lines | 42.1% | 35.2% | 14.4% | 4.9% | 3.5% |
| H. Overall value that you receive for electrical utility rates | 31.8% | 39.5% | 18.9% | 5.7% | 4.1% |
| I. How well the City keeps you informed about planned disruptions to service | 32.5% | 37.9% | 20.1% | 6.2% | 3.3% |
| J. Courtesy of field crews and employees | 40.8% | 39.3% | 15.9% | 1.8% | 2.1% |

Tabular Data

Q16. Which TWO of the utilities items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q16. Most Emphasis | Number | Percent |
|---|--------|---------|
| Reliability of water services | 36 | 8.9 % |
| Taste/odor of your drinking water | 59 | 14.6 % |
| Reliability of sewer services | 8 | 2.0 % |
| Overall value that you receive for water and wastewater utility rates | 64 | 15.8 % |
| Reliability of City electric services | 15 | 3.7 % |
| How quickly power is restored after an unplanned outage | 16 | 4.0 % |
| Efforts to bury utility lines | 45 | 11.1 % |
| Overall value that you receive for electrical utility rates | 22 | 5.4 % |
| How well the City keeps you informed about planned disruptions to service | 18 | 4.4 % |
| Courtesy of field crews and employees | 7 | 1.7 % |
| None Chosen | 115 | 28.4 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q16. Which TWO of the utilities items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q16. 2nd Emphasis | Number | Percent |
|---|--------|---------|
| Reliability of water services | 12 | 3.0 % |
| Taste/odor of your drinking water | 24 | 5.9 % |
| Reliability of sewer services | 12 | 3.0 % |
| Overall value that you receive for water and wastewater utility rates | 28 | 6.9 % |
| Reliability of City electric services | 33 | 8.1 % |
| How quickly power is restored after an unplanned outage | 14 | 3.5 % |
| Efforts to bury utility lines | 30 | 7.4 % |
| Overall value that you receive for electrical utility rates | 64 | 15.8 % |
| How well the City keeps you informed about planned disruptions to service | 19 | 4.7 % |
| Courtesy of field crews and employees | 4 | 1.0 % |
| None Chosen | 165 | 40.7 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q16. The sum of the TWO utilities items should receive the most emphasis from City

| Q16. Sum of the Most Emphasis | Number | Percent |
|---|--------|---------|
| Overall value that you receive for water and wastewater utility rates | 92 | 22.7 % |
| Overall value that you receive for electrical utility rates | 86 | 21.2 % |
| Taste/odor of your drinking water | 83 | 20.5 % |
| Efforts to bury utility lines | 75 | 18.5 % |
| Reliability of water services | 48 | 11.9 % |
| Reliability of City electric services | 48 | 11.9 % |
| How well the City keeps you informed about planned disruptions to service | 37 | 9.1 % |
| How quickly power is restored after an unplanned outage | 30 | 7.4 % |
| Reliability of sewer services | 20 | 4.9 % |
| Courtesy of field crews and employees | 11 | 2.7 % |
| Total | 530 | |

Number of Cases = 405
Number of Responses = 530
Average Number Of Responses Per Case = 1.3
Number Of Cases With At Least One Response = 290
Response Percent = 71.6 %

Tabular Data

Q17. HEALTH AND HUMAN SERVICES: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|--|----------------|-----------|---------|--------------|-------------------|------------|
| A. Availability of services to people on a low or fixed income | 6.9% | 13.2% | 21.1% | 4.7% | 2.5% | 51.6% |
| B. Availability of services to seniors | 8.4% | 17.1% | 17.9% | 3.5% | 1.0% | 52.1% |
| C. Availability of services to the unemployed | 4.2% | 9.7% | 18.9% | 6.0% | 1.5% | 59.8% |
| D. Availability of services to families and children | 5.7% | 16.6% | 21.1% | 3.2% | 1.7% | 51.6% |
| E. Availability of transportation for people with disabilities | 4.5% | 10.2% | 20.1% | 3.5% | 1.7% | 60.0% |
| F. Availability of quality services supporting persons with mental, physical and cognitive disabilities and/or substance abuse | 4.3% | 9.0% | 19.5% | 5.8% | 2.8% | 58.8% |
| G. Efforts to preserve and increase the availability of affordable housing | 5.0% | 11.9% | 24.6% | 9.4% | 3.5% | 45.7% |

Tabular Data

Q17. HEALTH AND HUMAN SERVICES: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.(Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|--|----------------|-----------|---------|--------------|-------------------|
| A. Availability of services to people on a low or fixed income | 14.4% | 27.2% | 43.6% | 9.7% | 5.1% |
| B. Availability of services to seniors | 17.6% | 35.8% | 37.3% | 7.3% | 2.1% |
| C. Availability of services to the unemployed | 10.5% | 24.1% | 46.9% | 14.8% | 3.7% |
| D. Availability of services to families and children | 11.8% | 34.4% | 43.6% | 6.7% | 3.6% |
| E. Availability of transportation for people with disabilities | 11.2% | 25.5% | 50.3% | 8.7% | 4.3% |
| F. Availability of quality services supporting persons with mental, physical and cognitive disabilities and/or substance abuse | 10.3% | 21.8% | 47.3% | 13.9% | 6.7% |
| G. Efforts to preserve and increase the availability of affordable housing | 9.1% | 21.9% | 45.2% | 17.4% | 6.4% |

Tabular Data

Q18. Which TWO of the health and human service items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q18. Most Emphasis | Number | Percent |
|---|--------|---------|
| Availability of services to people on a low or fixed income | 34 | 8.4 % |
| Availability of services to seniors | 50 | 12.3 % |
| Availability of services to the unemployed | 23 | 5.7 % |
| Availability of services to families and children | 27 | 6.7 % |
| Availability of transportation for people with disabilities | 23 | 5.7 % |
| Availability of quality services supporting persons with mental, physical and cognitive disabilities and/or substance abuse | 26 | 6.4 % |
| Efforts to preserve and increase the availability of affordable housing | 62 | 15.3 % |
| None Chosen | 160 | 39.5 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q18. Which TWO of the health and human service items listed above do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q18. 2nd Emphasis | Number | Percent |
|---|--------|---------|
| Availability of services to people on a low or fixed income | 26 | 6.4 % |
| Availability of services to seniors | 42 | 10.4 % |
| Availability of services to the unemployed | 21 | 5.2 % |
| Availability of services to families and children | 35 | 8.6 % |
| Availability of transportation for people with disabilities | 31 | 7.7 % |
| Availability of quality services supporting persons with mental, physical and cognitive disabilities and/or substance abuse | 33 | 8.1 % |
| Efforts to preserve and increase the availability of affordable housing | 25 | 6.2 % |
| None Chosen | 192 | 47.4 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q18. The sum of the TWO health and human service items should receive the most emphasis from City

| Q18. Sum of the Most Emphasis | Number | Percent |
|---|--------|---------|
| Availability of services to seniors | 92 | 22.7 % |
| Efforts to preserve and increase the availability of affordable housing | 87 | 21.5 % |
| Availability of services to families and children | 62 | 15.3 % |
| Availability of services to people on a low or fixed income | 60 | 14.8 % |
| Availability of quality services supporting persons with mental, physical and cognitive disabilities and/or substance abuse | 59 | 14.6 % |
| Availability of transportation for people with disabilities | 54 | 13.3 % |
| Availability of services to the unemployed | 44 | 10.9 % |
| Total | 458 | |

Number of Cases = 405
Number of Responses = 458
Average Number Of Responses Per Case = 1.1
Number Of Cases With At Least One Response = 245
Response Percent = 60.5 %

Tabular Data

Q19. PUBLIC COMMUNICATION AND OUTREACH: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|----------------|-----------|---------|--------------|-------------------|------------|
| A. Ease of access to information about City services | 19.1% | 44.9% | 19.6% | 7.9% | 1.7% | 6.7% |
| B. Opportunities to participate in local government (advisory boards, volunteering) | 13.2% | 34.7% | 22.6% | 6.9% | 1.7% | 20.8% |
| C. Quality of City's web site - www.manassascity.org | 19.1% | 42.4% | 20.8% | 4.0% | 1.2% | 12.4% |
| D. City efforts to keep you informed about local issues | 17.9% | 37.5% | 25.3% | 9.7% | 3.2% | 6.5% |
| E. Effectiveness of public notices in the newspaper | 9.4% | 26.3% | 22.8% | 10.4% | 7.9% | 23.1% |
| F. Quality of printed materials | 14.4% | 42.9% | 22.3% | 4.7% | 1.7% | 13.9% |

Q19. PUBLIC COMMUNICATION AND OUTREACH: For each of the items listed, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=405)

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|---------|--------------|-------------------|
| A. Ease of access to information about City services | 20.5% | 48.1% | 21.0% | 8.5% | 1.9% |
| B. Opportunities to participate in local government (advisory boards, volunteering) | 16.6% | 43.9% | 28.5% | 8.8% | 2.2% |
| C. Quality of City's web site - www.manassascity.org | 21.8% | 48.4% | 23.8% | 4.5% | 1.4% |
| D. City efforts to keep you informed about local issues | 19.1% | 40.1% | 27.1% | 10.3% | 3.4% |
| E. Effectiveness of public notices in the newspaper | 12.3% | 34.2% | 29.7% | 13.5% | 10.3% |
| F. Quality of printed materials | 16.7% | 49.9% | 25.9% | 5.5% | 2.0% |

Tabular Data

Q20. Which of the following are your primary sources of information about City issues, services, and events?

Q20. Your primary sources of information about City issues, services, and events

| | Number | Percent |
|--|--------|---------|
| www.manassascity.org | 231 | 57.0 % |
| Twitter – www.twitter.com/cityofmanassas | 10 | 2.5 % |
| Facebook – www.facebook.com/cityofmanassas | 50 | 12.3 % |
| Email subscription | 19 | 4.7 % |
| City Connection Newsletter | 238 | 58.8 % |
| City Hall | 39 | 9.6 % |
| City local access channel | 53 | 13.1 % |
| Television | 83 | 20.5 % |
| Radio | 48 | 11.9 % |
| Newspaper | 125 | 30.9 % |
| www.visitmanassas.org | 89 | 22.0 % |
| None Chosen | 28 | 6.9 % |
| Total | 1013 | |

Number of Cases = 405
 Number of Responses = 1013
 Average Number Of Responses Per Case = 2.5
 Number Of Cases With At Least One Response = 405
 Response Percent = 100.0 %

Q21. Have you contacted the City during the past year?

Q21. Have you contacted the City during the past year?

| | Number | Percent |
|-------|--------|---------|
| Yes | 227 | 56.0 % |
| No | 178 | 44.0 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
 Response Percent = 100.0 %

Tabular Data

Q22. CUSTOMER SERVICE CHARACTERISTICS: Only if you have contacted the City during the past year: Using a 5-point scale, where 5 means "Always" and 1 means "Never", please rate your satisfaction with City employees on the following behaviors:

(N=227)

| | Always | Usually | Sometimes | Seldom | Never | Don't Know |
|--|--------|---------|-----------|--------|-------|------------|
| A. It was easy to find someone to address my request | 42.3% | 35.2% | 18.9% | 2.6% | 0.0% | 0.9% |
| B. The Manassas employee went the extra mile | 35.7% | 32.6% | 17.6% | 6.6% | 3.5% | 4.0% |
| C. The response time was reasonable | 47.1% | 35.7% | 11.5% | 2.2% | 2.2% | 1.3% |
| D. I was able to get my question/ concern resolved | 48.5% | 30.0% | 13.2% | 4.0% | 2.6% | 1.8% |
| E. Manassas employees are courteous/professional | 52.9% | 31.7% | 12.3% | 0.9% | 0.4% | 1.8% |
| F. I was satisfied with my experience | 46.7% | 32.2% | 13.7% | 3.1% | 2.6% | 1.8% |

Q22. CUSTOMER SERVICE CHARACTERISTICS: Only if you have contacted the City during the past year: Using a 5-point scale, where 5 means "Always" and 1 means "Never", please rate your satisfaction with City employees on the following behaviors:(Without "Don't Know")

(N=227)

| | Always | Usually | Sometimes | Seldom | Never |
|--|--------|---------|-----------|--------|-------|
| A. It was easy to find someone to address my request | 42.7% | 35.6% | 19.1% | 2.7% | 0.0% |
| B. The Manassas employee went the extra mile | 37.2% | 33.9% | 18.3% | 6.9% | 3.7% |
| C. The response time was reasonable | 47.8% | 36.2% | 11.6% | 2.2% | 2.2% |
| D. I was able to get my question/ concern resolved | 49.3% | 30.5% | 13.5% | 4.0% | 2.7% |
| E. Manassas employees are courteous/professional | 53.8% | 32.3% | 12.6% | 0.9% | 0.4% |
| F. I was satisfied with my experience | 47.5% | 32.7% | 13.9% | 3.1% | 2.7% |

Tabular Data

Q23. BUDGET ISSUES: Please indicate your support for changes in service levels that you would support for services that are provided with general tax revenues. Listed below are tax supported direct services showing dollars (in millions) and percentages of general tax revenues for each service area. This chart excludes services supported by utility and user fees. Using a scale of 1 to 5 where 5 means "increase services with increased tax revenues" and 1 means substantial reductions in services" please indicate your support for changing the following City services:

(N=405)

| | increased fees/taxes/increased fees/taxes | Increase service but reduce other services | No change in services | Limited reductions | Substantial reductions | Don't Know |
|--|---|--|-----------------------|--------------------|------------------------|------------|
| A. Education (\$51.4 or 55%) | 29.3% | 17.1% | 31.0% | 6.5% | 2.7% | 13.4% |
| B. Police Services (\$12.8 or 14%) | 18.6% | 20.1% | 46.7% | 3.7% | 1.2% | 9.7% |
| C. Fire and Rescue Services (\$7.8 or 8%) | 19.6% | 18.9% | 44.7% | 3.7% | 1.2% | 11.9% |
| D. Corrections (Jail, Juvenile Detention, Sheriff, Courts, Commonwealth Attorney \$5.5 or 6%) | 8.7% | 8.4% | 51.4% | 7.9% | 1.7% | 21.8% |
| E. Health & Human Services (Family Services, Community Services Board, Health Department \$4.7 or 5%) | 13.4% | 19.4% | 35.7% | 9.2% | 2.0% | 20.3% |
| F. Streets and Traffic (\$3.6 or 4%) | 15.1% | 23.6% | 44.9% | 3.2% | 1.0% | 12.2% |
| G. Community Appearance (\$1.7 or 2%) | 8.7% | 14.6% | 56.3% | 6.7% | 1.7% | 11.9% |
| H. Development (Community and Economic Dev. \$1.6 or 2%) | 9.9% | 18.9% | 45.2% | 6.7% | 4.5% | 14.9% |
| I. Culture & Tourism (Museum, HMI, CVB, 4th of July, Pavilion, Candy Factory, Performing Arts Centers \$1.5 or 2%) | 6.0% | 19.1% | 48.9% | 9.7% | 3.7% | 12.7% |
| J. Libraries (\$1.4 or 1%) | 8.7% | 14.4% | 56.6% | 6.0% | 1.7% | 12.7% |
| K. Recreation (Pool, Neighborhood Services, Playgrounds, Freedom Center, Boys and Girls Club, Commission on Aging, Extension Services \$1.0 or 1%) | 14.4% | 17.9% | 47.4% | 6.0% | 1.5% | 12.9% |

Tabular Data

Q23. BUDGET ISSUES: Please indicate your support for changes in service levels that you would support for services that are provided with general tax revenues. Listed below are tax supported direct services showing dollars (in millions) and percentages of general tax revenues for each service area. This chart excludes services supported by utility and user fees. Using a scale of 1 to 5 where 5 means "increase services with increased tax revenues" and 1 means substantial reductions in services" please indicate your support for changing the following City services:(Without "Don't Know")

(N=405)

| | increased fees/ taxes/increased fees/taxes | Increase service but reduce other services | No change in services | Limited reductions | Substantial reductions |
|--|--|---|--------------------------|-----------------------|---------------------------|
| A. Education (\$51.4 or 55%) | 33.8% | 19.8% | 35.8% | 7.4% | 3.2% |
| B. Police Services (\$12.8 or 14%) | 20.6% | 22.3% | 51.6% | 4.1% | 1.4% |
| C. Fire and Rescue Services (\$7.8 or 8%) | 22.3% | 21.4% | 50.7% | 4.2% | 1.4% |
| D. Corrections (Jail, Juvenile Detention, Sheriff, Courts, Commonwealth Attorney \$5.5 or 6%) | 11.1% | 10.8% | 65.7% | 10.2% | 2.2% |
| E. Health & Human Services (Family Services, Community Services Board, Health Department \$4.7 or 5%) | 16.8% | 24.3% | 44.9% | 11.5% | 2.5% |
| F. Streets and Traffic (\$3.6 or 4%) | 17.2% | 26.8% | 51.1% | 3.7% | 1.1% |
| G. Community Appearance (\$1.7 or 2%) | 9.9% | 16.6% | 63.9% | 7.6% | 2.0% |
| H. Development (Community and Economic Dev. \$1.6 or 2%) | 11.7% | 22.2% | 53.1% | 7.9% | 5.2% |
| I. Culture & Tourism (Museum, HMI, CVB, 4th of July, Pavilion, Candy Factory, Performing Arts Centers \$1.5 or 2%) | 6.8% | 21.9% | 56.0% | 11.1% | 4.3% |
| J. Libraries (\$1.4 or 1%) | 9.9% | 16.5% | 64.8% | 6.8% | 2.0% |
| K. Recreation (Pool, Neighborhood Services, Playgrounds, Freedom Center, Boys and Girls Club, Commission on Aging, Extension Services \$1.0 or 1%) | 16.5% | 20.5% | 54.4% | 6.8% | 1.7% |

Tabular Data

Q24. There are many reasons that you may have decided to live in the City of Manassas. From the following list, please check the THREE most important factors impacting your decision to live in Manassas.

| Q24. Most Important Factor | Number | Percent |
|--|--------|---------|
| Quality of public school system | 68 | 16.8 % |
| Employment opportunity | 84 | 20.7 % |
| Affordability of housing | 227 | 56.0 % |
| Access to quality health care | 52 | 12.8 % |
| Availability of cultural activities and the arts | 29 | 7.2 % |
| Location of College, University or Vocational Institutions | 27 | 6.7 % |
| Safety and security | 125 | 30.9 % |
| Availability of parks and recreation | 16 | 4.0 % |
| Near family or friends | 159 | 39.3 % |
| Access to quality shopping | 46 | 11.4 % |
| Access to restaurants/ entertainment | 63 | 15.6 % |
| Opportunities and/or resources for senior citizens | 10 | 2.5 % |
| Availability of transportation options including public transit (bus, train, etc.) | 53 | 13.1 % |
| Other | 78 | 19.3 % |
| None chosen | 16 | 4.0 % |
| Total | 1053 | |

Number of Cases = 405

Number of Responses = 1053

Average Number Of Responses Per Case = 2.6

Number Of Cases With At Least One Response = 405

Response Percent = 100.0 %

Tabular Data

Q24. Other

Q24 Other

| | |
|-------------------------------------|---|
| 30 YRS AGO IT WAS A NICE PLACE | HOMETOWN FEEL |
| ACCESS TO CITY OFFICIALS | HOMETOWN FOR WIFE |
| AFFORDABLE/RELIABLE UTILITIES | I HAVE ALWAYS LIVED HERE |
| AFFORDABLE/RELIABLE UTILITIES | I live with my parents and have not yet finished graduate school. |
| BASED ON 20 YEARS AGO | LIVED HERE WHOLE LIFE |
| BATTLEFIELD / OPEN SPACE | LIVING AT HOME DURING SCHOOL |
| BORN-RAISED | LOCATION |
| BUSINESS CLIMATE | LOCATION |
| CENTRAL LOCATION | LOCATION IN REFENCE TO HUSBAND |
| CHEAP AND CLOSE TO DC | LOCATION OF 66 & 95 |
| CHURCH | LOCATION OF CITY |
| CITY LOOKED NICE | LOCATION OF PRIVATE SCHOOLS |
| CITY PLANNING AND ZONING | LOCATION TO DOD FACILITIES |
| CLIMATE | LOCATION TO DOD FACILITIES |
| CLOSE PROXIMITY TO EVERYTHING | LOST HOUSE JUST MOVED |
| CLOSE TO CHURCH | LOST HOUSE JUST MOVED |
| CLOSE TO COMMUNITY SERVICES | LOVE CITY / TAXES REASONABLE |
| CLOSE TO MY JOB IN FAIRFAX | LOVE CITY / TAXES REASONABLE |
| CLOSE TO MY JOB IN FAIRFAX | LOVE THIS CITY |
| close to our old adress in manassas | LOWER TAXES |
| close to our old adress in manassas | MOVED WHEN HOUSE WAS AFFORDABL |
| close to our old adress in manassas | OLD TOWN |
| CLOSE TO WORK | OLD TOWN |
| CLOSE TO WORK | OUALITY OF LIFE |
| CLOSE TO WORK | OWN A HOME |
| CLOSE TO WRK | Please open lake manassas for fishing and canoe/kayaking |
| COUNTRY FEEL | PRIVATE SCHOOL |
| EASY TO GET TO MY JOB | PROMIMITY TO WORK & CHURCH |
| FAMILY FELL TO THE CITY | PROXIMITY TO EMPLOYER |
| FAMILYS HOME SINCE 1860S | RELOCATED HERE IN 1992 |
| HISTORIC LANDMARKS | SMALL COMMUNITY FEELING |
| HISTORIC SENTIMENT | |
| SMALL TOWN COMMUNITY | |
| SMALL TOWN LIVING | |
| SMALL TOWN-CHURCH-SCHOOLS | |
| TAX BASE | |
| TRANSFER | |
| TRANSFERED HERE AND STAYED | |
| UNIFICATION OF COUNTRY CITY | |
| VERY CLEAN CITY | |
| VERY CLEAN CITY | |
| WORK (IBM) | |

Tabular Data

Q25. Which THREE of the reasons for living in the City listed above should receive the most emphasis from City leaders over the next TWO Years?

| Q25. Most Emphasis | Number | Percent |
|--|--------|---------|
| Quality of public school system | 105 | 25.9 % |
| Employment opportunity | 37 | 9.1 % |
| Affordability of housing | 52 | 12.8 % |
| Access to quality health care | 11 | 2.7 % |
| Availability of cultural activities and the arts | 3 | 0.7 % |
| Safety and security | 44 | 10.9 % |
| Availability of parks and recreation | 10 | 2.5 % |
| Near family or friends | 9 | 2.2 % |
| Access to quality shopping | 7 | 1.7 % |
| Access to restaurants/ entertainment | 3 | 0.7 % |
| Opportunities and/or resources for senior citizens | 6 | 1.5 % |
| Availability of transportation options including public transit (bus, train, etc.) | 13 | 3.2 % |
| Other | 9 | 2.2 % |
| None chosen | 96 | 23.7 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q25. Which THREE of the reasons for living in the City listed above should receive the most emphasis from City leaders over the next TWO Years?

| Q25. 2nd Emphasis | Number | Percent |
|--|--------|---------|
| Quality of public school system | 30 | 7.4 % |
| Employment opportunity | 56 | 13.8 % |
| Affordability of housing | 30 | 7.4 % |
| Access to quality health care | 16 | 4.0 % |
| Availability of cultural activities and the arts | 5 | 1.2 % |
| Location of College, University or Vocational Institutions | 6 | 1.5 % |
| Safety and security | 52 | 12.8 % |
| Availability of parks and recreation | 12 | 3.0 % |
| Near family or friends | 5 | 1.2 % |
| Access to quality shopping | 13 | 3.2 % |
| Access to restaurants/ entertainment | 17 | 4.2 % |
| Opportunities and/or resources for senior citizens | 10 | 2.5 % |
| Availability of transportation options including public transit (bus, train, etc.) | 20 | 4.9 % |
| Other | 10 | 2.5 % |
| None chosen | 123 | 30.4 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Tabular Data

Q25. Which THREE of the reasons for living in the City listed above should receive the most emphasis from City leaders over the next TWO Years?

| Q25. 3rd Emphasis | Number | Percent |
|--|--------|---------|
| Quality of public school system | 18 | 4.4 % |
| Employment opportunity | 20 | 4.9 % |
| Affordability of housing | 20 | 4.9 % |
| Access to quality health care | 14 | 3.5 % |
| Availability of cultural activities and the arts | 11 | 2.7 % |
| Location of College, University or Vocational Institutions | 6 | 1.5 % |
| Safety and security | 42 | 10.4 % |
| Availability of parks and recreation | 10 | 2.5 % |
| Near family or friends | 12 | 3.0 % |
| Access to quality shopping | 23 | 5.7 % |
| Access to restaurants/ entertainment | 21 | 5.2 % |
| Opportunities and/or resources for senior citizens | 4 | 1.0 % |
| Availability of transportation options including public transit (bus, train, etc.) | 29 | 7.2 % |
| Other | 15 | 3.7 % |
| None chosen | 160 | 39.5 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q25. The sum of the THREE reasons for living in the City should receive the most emphasis from City

| Q25. Sum of the Most Emphasis | Number | Percent |
|--|--------|---------|
| Quality of public school system | 153 | 37.8 % |
| Safety and security | 138 | 34.1 % |
| Employment opportunity | 113 | 27.9 % |
| Affordability of housing | 102 | 25.2 % |
| Availability of transportation options including public transit (bus, train, etc.) | 62 | 15.3 % |
| Access to quality shopping | 43 | 10.6 % |
| Access to restaurants/ entertainment | 41 | 10.1 % |
| Access to quality health care | 41 | 10.1 % |
| Other | 34 | 8.4 % |
| Availability of parks and recreation | 32 | 7.9 % |
| Near family or friends | 26 | 6.4 % |
| Opportunities and/or resources for senior citizens | 20 | 4.9 % |
| Availability of cultural activities and the arts | 19 | 4.7 % |
| Location of College, University or Vocational Institutions | 12 | 3.0 % |
| Total | 836 | |

Number of Cases = 405
Number of Responses = 836
Average Number Of Responses Per Case = 2.1
Number Of Cases With At Least One Response = 309
Response Percent = 76.3 %

Tabular Data

Q26. OVERALL OPINION OF THE CITY: Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of Manassas with regard to the following:

(N=405)

| | Excellent | Good | Neutral | Below Average | Poor | Don't Know |
|--|-----------|-------|---------|---------------|-------|------------|
| A. As a place to live | 29.0% | 53.6% | 9.2% | 4.7% | 1.5% | 2.0% |
| B. As a place to raise and educate children | 17.4% | 40.7% | 16.4% | 12.2% | 5.2% | 8.2% |
| C. As a place to work | 12.2% | 31.3% | 27.0% | 7.4% | 2.5% | 19.6% |
| D. As a place for play & leisure | 12.4% | 41.9% | 27.3% | 9.9% | 4.0% | 4.5% |
| E. As a place to visit | 22.1% | 42.4% | 25.1% | 4.7% | 3.2% | 2.5% |
| F. As a place to retire | 8.2% | 22.1% | 28.5% | 17.9% | 12.7% | 10.7% |
| G. As a well planned community | 12.4% | 34.2% | 30.5% | 11.7% | 7.9% | 3.2% |
| H. Overall quality of life | 18.1% | 52.9% | 17.9% | 5.7% | 2.7% | 2.7% |
| I. Overall sense of community | 16.1% | 40.2% | 24.3% | 10.4% | 5.5% | 3.5% |
| J. Overall image of the City | 15.9% | 46.4% | 21.8% | 9.4% | 3.2% | 3.2% |
| K. As a city that is moving in the right direction | 18.4% | 38.5% | 24.3% | 8.7% | 4.7% | 5.5% |

Tabular Data

Q26. OVERALL OPINION OF THE CITY: Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of Manassas with regard to the following: (Without "Don't Know")

(N=405)

| | Excellent | Good | Neutral | Below Average | Poor |
|--|-----------|-------|---------|---------------|-------|
| A. As a place to live | 29.6% | 54.7% | 9.4% | 4.8% | 1.5% |
| B. As a place to raise and educate children | 18.9% | 44.3% | 17.8% | 13.2% | 5.7% |
| C. As a place to work | 15.1% | 38.9% | 33.6% | 9.3% | 3.1% |
| D. As a place for play & leisure | 13.0% | 43.9% | 28.6% | 10.4% | 4.2% |
| E. As a place to visit | 22.6% | 43.5% | 25.7% | 4.8% | 3.3% |
| F. As a place to retire | 9.2% | 24.7% | 31.9% | 20.0% | 14.2% |
| G. As a well planned community | 12.8% | 35.4% | 31.5% | 12.1% | 8.2% |
| H. Overall quality of life | 18.6% | 54.3% | 18.4% | 5.9% | 2.8% |
| I. Overall sense of community | 16.7% | 41.6% | 25.2% | 10.8% | 5.7% |
| J. Overall image of the City | 16.4% | 47.9% | 22.6% | 9.7% | 3.3% |
| K. As a city that is moving in the right direction | 19.4% | 40.7% | 25.7% | 9.2% | 5.0% |

Tabular Data

Q27. Approximately how many years have you lived in the City of Manassas?

| <u>Q27. How many years have you lived in the City of Manassas?</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Less than 5 years | 45 | 11.1 % |
| 5 - 10 years | 54 | 13.3 % |
| 11 - 20 years | 96 | 23.7 % |
| More than 20 years | 209 | 51.6 % |
| Not provided | 1 | 0.2 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q27. Approximately how many years have you lived in the City of Manassas? (without not provided)

| <u>Q27. How many years have you lived in the City of Manassas?</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Less than 5 years | 45 | 11.1 % |
| 5 - 10 years | 54 | 13.4 % |
| 11 - 20 years | 96 | 23.8 % |
| More than 20 years | 209 | 51.7 % |
| Total | 404 | 100.0 % |

Missing Cases = 1
Response Percent = 99.8 %

Q28. Where do you plan to be living in the next 2-5 years?

| <u>Q28. Where do you plan to be living in the next 2-5 years?</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Manassas | 282 | 69.6 % |
| Another City or County in Virginia | 40 | 9.9 % |
| Outside of Virginia | 29 | 7.2 % |
| Other | 5 | 1.2 % |
| Not provided | 1 | 0.2 % |
| Don't Know | 48 | 11.9 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q28. Where do you plan to be living in the next 2-5 years? (without not provided)

| <u>Q28. Where do you plan to be living in the next 2-5 years?</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Manassas | 282 | 69.8 % |
| Another City or County in Virginia | 40 | 9.9 % |
| Outside of Virginia | 29 | 7.2 % |
| Other | 5 | 1.2 % |
| Don't Know | 48 | 11.9 % |
| Total | 404 | 100.0 % |

Missing Cases = 1
Response Percent = 99.8 %

Q28. Other

Q28_Other
CALIFORNIA
CALIFORNIA
HAWAII

Tabular Data

Q29. How many persons, counting yourself, from each age group are currently living in your household?

| | Mean | Sum |
|-----------------|------|------|
| number | 2.97 | 1043 |
| Q29 5 or under | 0.23 | 81 |
| Q29 6 to 19 | 0.45 | 157 |
| Q29 20 to 44 | 0.86 | 303 |
| Q29 45 to 64 | 1.07 | 375 |
| Q29 65-74 | 0.27 | 94 |
| Q29 75 and over | 0.09 | 33 |

Q30. In what type of residence do you live?

| Q30. In what type of residence do you live? | Number | Percent |
|---|--------|---------|
| Single family home | 296 | 73.1 % |
| Townhome | 66 | 16.3 % |
| Apartment or Condominium | 42 | 10.4 % |
| Not provided | 1 | 0.2 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q30. In what type of residence do you live? (without not provided)

| Q30. In what type of residence do you live? | Number | Percent |
|---|--------|---------|
| Single family home | 296 | 73.3 % |
| Townhome | 66 | 16.3 % |
| Apartment or Condominium | 42 | 10.4 % |
| Total | 404 | 100.0 % |

Missing Cases = 1
Response Percent = 99.8 %

Q30. Other

Q30 Other
114
114

Tabular Data

Q31. Do you own or rent your current residence?

| Q31. Do you own or rent your current residence? | Number | Percent |
|---|--------|---------|
| Own | 363 | 89.6 % |
| Rent | 36 | 8.9 % |
| Not provided | 6 | 1.5 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q31. Do you own or rent your current residence? (without not provided)

| Q31. Do you own or rent your current residence? | Number | Percent |
|---|--------|---------|
| Own | 363 | 91.0 % |
| Rent | 36 | 9.0 % |
| Total | 399 | 100.0 % |

Missing Cases = 6
Response Percent = 98.5 %

Q32. Are you or other members of your household of Hispanic or Latino ancestry?

| Q32. Are you or other members of your household of Hispanic or Latino ancestry? | Number | Percent |
|---|--------|---------|
| Yes | 127 | 31.4 % |
| No | 273 | 67.4 % |
| Not provided | 5 | 1.2 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q32. Are you or other members of your household of Hispanic or Latino ancestry? (without not provided)

| Q32. Are you or other members of your household of Hispanic or Latino ancestry? | Number | Percent |
|---|--------|---------|
| Yes | 127 | 31.8 % |
| No | 273 | 68.3 % |
| Total | 400 | 100.0 % |

Missing Cases = 5
Response Percent = 98.8 %

Tabular Data

Q33. Which of the following best describes your race?

| Q33. Which of the following best describes your race? | Number | Percent |
|---|--------|---------|
| African American/Black | 37 | 9.1 % |
| American Indian or Alaska Native | 8 | 2.0 % |
| Asian, Hawaiian or Other Pacific Islander | 12 | 3.0 % |
| White | 302 | 74.6 % |
| Other | 42 | 10.4 % |
| Not provided | 16 | 4.0 % |
| Total | 417 | |

Number of Cases = 405

Number of Responses = 417

Average Number Of Responses Per Case = 1.0

Number Of Cases With At Least One Response = 405

Response Percent = 100.0 %

Q33. Which of the following best describes your race? (without not provided)

| Q33. Which of the following best describes your race? | Number | Percent |
|---|--------|---------|
| African American/Black | 37 | 9.1 % |
| American Indian or Alaska Native | 8 | 2.0 % |
| Asian, Hawaiian or Other Pacific Islander | 12 | 3.0 % |
| White | 302 | 74.6 % |
| Other | 42 | 10.4 % |
| Total | 401 | |

Number of Cases = 405

Number of Responses = 401

Average Number Of Responses Per Case = 1.0

Number Of Cases With At Least One Response = 389

Response Percent = 96.0 %

Q33. Other

Q33 Other

AMERICAN
AMERICAN OF COLOR
EL SALVADOR
EL SALVADOR
EUROPEAN AMERICAN
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
HISPANIC
LATINO
LATINO
NONE OF UR BUSINESS

Tabular Data

Q34. Is English the primary language spoken in your home?

| Q34. Is English the primary language spoken in your home? | Number | Percent |
|---|--------|---------|
| Yes | 363 | 89.6 % |
| No | 42 | 10.4 % |
| Total | 405 | 100.0 % |

Missing Cases = 0
Response Percent = 100.0 %

Q34. primary language

Primary Language

| | |
|-----------------------|---------|
| AND SPANISH | SPANISH |
| AND SPANISH | SPANISH |
| ARABIC | SPANISH |
| espa ol | SPANISH |
| espa ol | SPANISH |
| espa ol | SPANISH |
| Ilocano (Philippines) | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | SPANISH |
| SPANISH | spanish |
| spanish | |
| spanish | |
| TAGALOG-PHILLINO | |
| THAI | |

Tabular Data

Q35. Would you say your total household income is:

| Q35. Would you say your total household income is: | Number | Percent |
|--|--------|---------|
| Under \$25,000 | 19 | 4.7 % |
| \$25,000 - \$49,999 | 47 | 11.6 % |
| \$50,000 - \$74,999 | 70 | 17.3 % |
| \$74,000 - \$59,999 | 61 | 15.1 % |
| \$100,000 or more | 186 | 46.0 % |
| Not provided | 21 | 5.2 % |
| Total | 404 | 100.0 % |

Missing Cases = 1
Response Percent = 99.8 %

Q35. Would you say your total household income is: (without not provided)

| Q35. Would you say your total household income is: | Number | Percent |
|--|--------|---------|
| Under \$25,000 | 19 | 5.0 % |
| \$25,000 - \$49,999 | 47 | 12.3 % |
| \$50,000 - \$74,999 | 70 | 18.3 % |
| \$74,000 - \$59,999 | 61 | 15.9 % |
| \$100,000 or more | 186 | 48.6 % |
| Total | 383 | 100.0 % |

Missing Cases = 22
Response Percent = 94.6 %

Q36. Which of the following best describes your current employment status?

| Q36. your current employment status | Number | Percent |
|---|--------|---------|
| Employed outside the home | 277 | 68.4 % |
| Employed in the home/have a home-based business | 19 | 4.7 % |
| Student | 5 | 1.2 % |
| Retired | 86 | 21.2 % |
| not currently employed outside the home | 24 | 5.9 % |
| Not provided | 8 | 2.0 % |
| Total | 419 | |

Number of Cases = 405
Number of Responses = 419
Average Number Of Responses Per Case = 1.0
Number Of Cases With At Least One Response = 405
Response Percent = 100.0 %

Q36. Which of the following best describes your current employment status? (without not provided)

| Q36. your current employment status | Number | Percent |
|---|--------|---------|
| Employed outside the home | 277 | 68.4 % |
| Employed in the home/have a home-based business | 19 | 4.7 % |
| Student | 5 | 1.2 % |
| Retired | 86 | 21.2 % |
| not currently employed outside the home | 24 | 5.9 % |
| Total | 411 | |

Number of Cases = 405
Number of Responses = 411
Average Number Of Responses Per Case = 1.0
Number Of Cases With At Least One Response = 401
Response Percent = 99.0 %

Tabular Data

Q36. What is the ZIP CODE where you work?

| Q36. What is the ZIP CODE where you work? | Number | Percent |
|---|--------|---------|
| 2910 | 1 | 0.4 % |
| 20001 | 2 | 0.7 % |
| 20002 | 2 | 0.7 % |
| 20005 | 2 | 0.7 % |
| 20006 | 1 | 0.4 % |
| 20021 | 3 | 1.1 % |
| 20036 | 3 | 1.1 % |
| 20109 | 18 | 6.5 % |
| 20110 | 66 | 23.8 % |
| 20111 | 4 | 1.4 % |
| 20112 | 1 | 0.4 % |
| 20136 | 1 | 0.4 % |
| 20146 | 3 | 1.1 % |
| 20150 | 2 | 0.7 % |
| 20151 | 6 | 2.2 % |
| 20155 | 1 | 0.4 % |
| 20166 | 4 | 1.4 % |
| 20169 | 1 | 0.4 % |
| 20170 | 3 | 1.1 % |
| 20171 | 1 | 0.4 % |
| 20190 | 2 | 0.7 % |
| 20191 | 1 | 0.4 % |
| 20212 | 1 | 0.4 % |
| 20224 | 1 | 0.4 % |
| 20229 | 1 | 0.4 % |
| 20250 | 1 | 0.4 % |
| 20301 | 1 | 0.4 % |
| 20405 | 2 | 0.7 % |
| 20521 | 1 | 0.4 % |
| 20528 | 2 | 0.7 % |
| 20585 | 1 | 0.4 % |
| 20590 | 2 | 0.7 % |
| 20705 | 2 | 0.7 % |
| 20850 | 1 | 0.4 % |
| 20903 | 1 | 0.4 % |
| 20910 | 1 | 0.4 % |
| 20993 | 3 | 1.1 % |
| 21045 | 1 | 0.4 % |
| 22003 | 1 | 0.4 % |
| 22010 | 1 | 0.4 % |
| 22015 | 1 | 0.4 % |
| 22026 | 1 | 0.4 % |
| 22030 | 11 | 4.0 % |
| 22032 | 1 | 0.4 % |
| 22033 | 5 | 1.8 % |
| 22035 | 1 | 0.4 % |
| 22042 | 1 | 0.4 % |
| 22043 | 1 | 0.4 % |
| 22044 | 2 | 0.7 % |
| 22102 | 3 | 1.1 % |
| 22108 | 1 | 0.4 % |
| 22122 | 2 | 0.7 % |
| 22150 | 6 | 2.2 % |
| 22152 | 1 | 0.4 % |
| 22172 | 1 | 0.4 % |
| 22180 | 4 | 1.4 % |
| 22182 | 1 | 0.4 % |
| 22191 | 1 | 0.4 % |
| 22192 | 4 | 1.4 % |
| 22193 | 2 | 0.7 % |
| 22201 | 5 | 1.8 % |
| 22202 | 1 | 0.4 % |
| 22203 | 1 | 0.4 % |
| 22204 | 2 | 0.7 % |

Tabular Data

Q36. What is the ZIP CODE where you work?

| Q36. What is the ZIP CODE where you work? | Number | Percent |
|---|--------|---------|
| 22207 | 1 | 0.4 % |
| 22209 | 3 | 1.1 % |
| 22301 | 2 | 0.7 % |
| 22304 | 1 | 0.4 % |
| 22305 | 1 | 0.4 % |
| 22306 | 1 | 0.4 % |
| 22310 | 1 | 0.4 % |
| 22312 | 1 | 0.4 % |
| 22701 | 1 | 0.4 % |
| 26109 | 1 | 0.4 % |
| 43205 | 1 | 0.4 % |
| Not Provided | 52 | 18.8 % |
| Total | 277 | 100.0 % |

Missing Cases = 0

Response Percent = 100.0 %

Tabular Data

Q37. Your gender:

| Q37. Your gender: | Number | Percent |
|-------------------|--------|---------|
| Male | 218 | 54.0 % |
| Female | 186 | 46.0 % |
| Total | 404 | 100.0 % |

Missing Cases = 1
Response Percent = 99.8 %

Q37. Your gender: (without not provided)

| Q37. Your gender: | Number | Percent |
|-------------------|--------|---------|
| Male | 218 | 54.0 % |
| Female | 186 | 46.0 % |
| Total | 404 | 100.0 % |

Missing Cases = 1
Response Percent = 99.8 %

Section 8
Cross-Tabular Data by
Household Income
