



A Message from the City Manager



City Manager
William Patrick Pate

Welcome to 2017. I hope this year brings you more laughter than tears and more joy than worries. It is this time of year when we look towards new beginnings and renewal. It is the same in City government.

In September/October, the City of Manassas sent out surveys to our residents asking for your input about City services. I want to thank the 595 folks who took their time to complete this survey. Your answers will help to guide City priorities over the next two years.

This was the City's second Citizen Satisfaction Survey. It was conducted by one of the nation's leading community-based market research firms, ETC Institute. Results showed that citizen satisfaction in the City of Manassas is significantly above national and regional benchmarks for many service areas. For overall satisfaction with City services, the City of Manassas rated 18 percent above the U.S. average. In fact, 37 out of the 55 areas that were compared were above the U.S. average.

Residents' perception of the City of Manassas is also very positive with 81 percent of respondents rating the City

as excellent or good as a place to live. Seventy-four percent of respondents are satisfied with the overall quality of City services.

Categories where the City of Manassas scored significantly higher than the national and regional benchmarks include: the maintenance of streets, sidewalks and infrastructure; quality of Police services; quality of trash, recycling, and yard waste; quality of water and sewer utilities; quality of customer service from City employees, and effectiveness of communication with the community.

This City is very involved and engaged and it is great to see the positive perceptions held for City services. I am extremely proud that resident opinions of City of Manassas staff are significantly higher than scores across the nation in service to the community.

City Council and staff are pleased with the results, not only because they highlight what the City is doing right, but because the survey shows what priorities the community wants to focus on in coming years.

Major services that were recommended as top priorities for investment over the next few years

include: overall flow of traffic and ease of getting around; overall quality of public education; and overall quality of economic development.

ETC Institute used a random sample of households within the City of Manassas for this survey. They had a goal of 400 completed surveys being returned to provide this data and received 595 surveys from all areas of the City of Manassas. To read the survey results presented by ETC Institute, visit www.manassascity.org/CSS.

Another new beginning for 2017 is the swearing in of a new City Council on Jan. 9 at 5:30 p.m. Pam Sebesky will be joining the Council as the only new member this year. Pam has been a community member for most of her life and has been active in the community. She began volunteering as an election officer, and with the PTA as her children began at Baldwin Elementary. She has served as a Manassas City School Board Member since 2010. City staff and I look forward to working with Councilmember Sebesky and the returning Council members as we look towards new beginnings and renewal in 2017.



Some Information about Refuse and Recycling

New Collection Service for Televisions and Computer Monitors Begins in February

The City of Manassas is launching a new curbside collection program for televisions and computer monitors. Beginning Feb. 1, residents can call the Trashline on (703) 257-8252 to schedule collection for Thursday pick-up. Please note that residents must call to schedule collection and that televisions and monitors will not be picked up as part of regular trash and recycling collection.

Household Hazardous Waste and Electronics Drop-off Days 2017

The City will also continue to provide nine scheduled drop-off days for electronics and household hazardous waste at the Manassas Transfer Station. Here are the scheduled collection days for 2017:

- August 5
 - September 2
 - October 7
 - November 4 + Shredding
- All drop-off days are held on Saturdays from 8 a.m. – 12 p.m. at the Manassas Transfer Station located at 8305 Quarry Road, Manassas, VA 20110. This is a free service provided for City of Manassas residents in partnership with Waste Management and Potomac eCycle.

Trash and Recycling Collection for Snow and Bad Weather

Snow and bad weather can make setting out your trash and recycling difficult and even hazardous to your health. Here are a few tips to make your winter trash and recycling collection easier:

- Trash and recycling collection may be postponed or delayed when road conditions are poor. Check the City of Manassas government channel, website, Facebook page or call the Trashline on (703) 257-8252.
- Make your container easy to see. Set your trash out in hard-sided containers with tight fitting lids,

preferably the City trash and recycling containers.

- Think before you set out bulk waste. Setting out large items in bad weather can be dangerous for you and for the crew. Please call ahead to schedule bulk waste collection.
- Report damaged carts and/or bins. Freezing cold weather can be hard on plastic containers causing them to shatter and break. Call the Trashline at (703) 257-8252 as soon as you see damage and we will replace your container on the next scheduled delivery day.
- Please have patience. Our aim is to collect your trash and recycling in a timely manner. Our contractor will be checking the safety of road conditions all night before they postpone or cancel service. Sometimes a storm may not be as bad as it seems and collections will follow a regular schedule. We will let you know as soon as there are any changes.



The City of Manassas and Buchanan Partners have broken ground on The Landing at Cannon Branch. This property - 40 acres located on Gateway Drive, between Prince William Parkway/Route 234 Bypass and the Manassas DMV - is to be transformed into a space for retail, offices, restaurants, hotels, and over 270 new homes. The project will be developed in phases, with the initial phases already underway. The Landing at Cannon Branch project is expected to generate more than \$250 million in new investment, nearly \$20 million in land sale proceeds for the City of Manassas, and \$3 million in real estate taxes down the line. In addition, the new development is expected to generate jobs and tie into local businesses at the Manassas Regional Airport and Innovation Park.

City Numbers to Remember

If you need to call the City or a certain department, below are some good numbers to keep handy this year:

After-Hours Utility/Public Works Emergency	(703) 257-8353	Human Resources	(703) 257-8268
Airport	(703) 361-1882	Information Technology	(703) 257-8295
Airport 24-hour operations line	(703) 361-5488	Mayor and City Council	(703) 257-8213
Airport Maintenance Line	(703) 257-1209	Manassas Museum System	(703) 368-1873
Airport 24-hour Maintenance line	(703) 361-5438	Police Department (Manassas Police Non-Emergency)	
City Clerk	(703) 257-8211		(703) 257-8000
City Hall Information	(703) 257-8200	Animal Control Services	(703) 257-8009
City Manager	(703) 257-8212	Crime Solvers	(703) 330-0330
Communications	(703) 257-8456	Ordinance Officer	(703) 257-8197
Commissioner of the Revenue		Parking Enforcement	(703) 257-8198
Board of Equalization	(703) 257-8229	Police Records	(703) 257-8100
Business Licenses	(703) 257-8214	Traffic Services	(703) 257-8490
Business Personal Property	(703) 257-8229	Public Works	(703) 257-8378
Meals/Lodging Tax	(703) 257-8214	Buildings & Ground Maintenance	(703) 257-8372
Personal Property/Motor Vehicles	(703) 257-8206	Courtesy Truck	(703) 257-8252
Personal Property Tax Relief	(703) 257-8298	Capital Projects Inspector	(703) 257-8429
Real Estate Assessments	(703) 257-8263	Emergency After Hours	(703) 257-8353
Real Estate Tax Relief	(703) 257-8298	Horticulture	(703) 257-8374
State Income Taxes	(703) 257-8298	Street Department	(703) 257-8378
Community Development	(703) 257-8223	Traffic Signals	(703) 257-8365
Planning & Zoning Services	(703) 257-8223	Trash & Recycling	(703) 257-8252
Development Services (permits)	(703) 257-8278	Rescue Squad (Rescue Non-Emergency)	(703) 361-2030
Neighborhood Services	(703) 257-8240	School Board	(703) 257-8800
Economic Development	(703) 257-8881	Social Services	(703) 361-8277
Events and Parks	(703) 257-8315	Treasurer	(703) 257-8242
Finance		Treasurer	
Accounting	(703) 257-8269	Delinquent Tax Collections	(703) 257-8244
Budget	(703) 257-8272	Real Estate Tax Collections	(703) 257-8258
Purchasing	(703) 257-8327	Utility/Public Works Emergency (After Hours)	(703) 257-8353
Fire & Rescue		Utilities	(703) 257-8245
Headquarters	(703) 257-8458	Customer Service	(703) 257-8219
Fire Marshal	(703) 257-8233	Water / Sewer	(703) 257-8380
Emergency Management	(703) 257-8062	Miss Utility	(800) 552-7001
Manassas Volunteer Fire Company	(703) 368-6211	Voter Registration	(703) 257-8230
Greater Manassas Volunteer Rescue Squad	(703) 361-2030		

Other Numbers to Remember

Area Agency on Aging	(703) 792-6400	Manassas City Public Schools	
Child Support Enforcement	(800) 468-8894	Central Office	(571) 377-6000
Comcast	(888) 966-7552	Baldwin Elementary School	(571) 377-6100
Community Services Board	(703) 792-7800	Jennie Dean Elementary School	(571) 377-6300
Court House (Prince William)		Haydon Elementary School	(571) 377-6200
Information	(703) 792-6015	Round Elementary School	(571) 377-6400
Land Records	(703) 792-6035	Weems Elementary School	(571) 377-6500
Traffic & Criminal Court	(703) 792-6031	Mayfield Intermediate School	(571) 377-6600
Employment Commission (VA)	(866) 832-2363	Metz Middle School	(571) 377-6800
Federal Communications Commission	(888) 225-5322	Osborn High School	(571) 377-7000
Harris Pavilion	(703) 361-9800	Social Security Administration	(800) 772-1213
Historic Manassas	(703) 361-6599	Verizon	(800) 483-4000
Manassas Senior Center	(703) 792-6405	Virginia Rail Express (VRE)	(703) 684-0400

The City of Manassas Happenings

Here's what's happening in the City of Manassas.

Farmer's Market - Every Saturday in Parking Lot B, check out the Farmers Market from 9 a.m. - 1 p.m. (temperatures must be above freezing!)

On Exhibit Now at the Manassas Museum

Through Feb. 19, 2017 - **Not For Glory: Manassas Veterans & the Wars in Iraq and Afghanistan**

www.visitmanassas.org

Ice Skate at the Harris Pavilion now until spring

www.harrispavilion.com

Through Jan. 20, 2-4 p.m. - **Off the Wall** Art Exhibit at the Center for the Arts
www.visitmanassas.org

Jan. 8, 3:30 - 6 p.m. - **Sunday Ballroom Dance** at Center for the Arts. www.center-for-the-arts.org

Jan. 14, 8 a.m. - Noon - **Electronics Drop Off Day** - Potomac eCycle - 7917 Wellingford Dr., Manassas, VA 20109

Jan. 14, 2 p.m. & 7 p.m. - Pied Piper Theatre's Production of **Disney's Mulan Jr.** at the Hylton Performing Arts Center
www.visitmanassas.org

Jan. 14-21, 9:30 a.m.-12:30 p.m. - **Understanding Your Canon DSLR Camera**

www.center-for-the-arts.org

Jan. 15, 1:30 p.m. - Free Book Talk at the Manassas Museum - **Hell Itself: The Battle of the Wilderness, May 5-7, 1864** with Author Chris Mackowski
www.visitmanassas.org

Jan. 29, 1:30 p.m. - Free Book Talk at the Manassas Museum - **What So Proudly We Hailed: Francis Scott Key, A Life** with Author Marc Leepson
www.visitmanassas.org

Feb. 3, 6 - 9 p.m. - **First Friday's Souper Bowl** - Sample delicious soups as you shop downtown
www.visitmanassas.org

Feb. 8, 7 - 9 p.m. - **Step by Step in Acrylics** at Center for the Arts.
www.center-for-the-arts.org

Feb. 12, 1:30 p.m. - Free Book Talk at the Manassas Museum - **Finding Elijah: Following His Footsteps in Civil War Virginia** with Author Geneva Lindner
www.visitmanassas.org

Feb. 12, 3:30 - 6 p.m. - **Valentines Ballroom Dance** at Center for the Arts.
www.center-for-the-arts.org

March 3, 6 - 9 p.m. - **First Friday** in historic downtown Manassas
www.visitmanassas.org

March 12, 11 a.m. - 3 p.m. - **Historic Manassas Bridal Show** at the Center for the Arts
www.visitmanassas.org



The City of Manassas Electric Department, represented by David Jones, P.E., Assistant Director, Electric and John McMillan, Electric Distribution Supervisor, recently awarded Lineman Brent Crane with certificates of his promotion to First Class Electric Line Technician. Congrats Brent!

City of Manassas and Manassas Public Schools

City of Manassas Council

Mayor Harry J. Parrish II 703-257-8213
Marc T. Aveni 703-795-9651
Sheryl L. Bass 703-314-4278
Ken D. Elston 571-377-8817
Ian T. Lovejoy 703-828-7592
Pamela J. Sebesky 571-358-9454
Mark D. Wolfe 703-257-1702

City of Manassas School Board

Chairman Tim Demeria 703-895-4856
Vice Chairman Scott M. Albrecht 571-606-1129
Kristen Kiefer 571-606-1129
Suzanne W. Seaberg 571-606-0499
Robyn Williams
Sanford S. Williams 571-535-6364

Get Social!

Visit the City at www.manassascity.org.

 www.facebook.com/cityofmanassas

 www.twitter.com/cityofmanassas

 www.flickr.com/photos/cityofmanassas

Put your own photos up at
www.flickr.com/groups/mycityofmanassas.

To contact the City of Manassas Connection newsletter, email prrince@ci.manassas.va.us.